



Add value.
Inspire trust.

Hygiene Audits for Commerce and Trade

COVID-19:
Protect employees and customers



We're Open
Welcome

Your challenge

The safety and health of employees and customers have always been of high priority to businesses, but with the COVID-19 pandemic, the importance of effective safety and hygiene measures have increased significantly. Do your measures ensure a high level of protection in the current situation? Compliance with relevant requirements serves as the best possible protection for both your staff and your customers. Furthermore, when it comes to hygiene measures, a transparent communication helps to create customer trust.

What is the TÜV SÜD Hygiene Audit for Commerce and Trade?

By combining official requirements and recommendations with the extensive auditing know-how of TÜV SÜD, our experts have compiled an exhaustive criteria catalogue. The criteria cover protective measures related to customer contact and safety distances, cleaning and disinfection of sanitary facilities

and common rooms, workplace design, personal protective equipment and staffing, as well as precautions, employee training and the handling of suspected infection cases. Our specialists tailor their approach to each individual company by adding customised and industry-specific requirements. As part of the programme, experienced auditors assess hygiene measures on-site.

Why is the TÜV SÜD Hygiene Audit important to your business?

During a global pandemic, risk mitigation and a high level of trust are crucial for any business. We recommend you to:

- Ensure that your business complies with all relevant safety measures.
- Document the steps taken to reduce risk and ensure safety.
- Verify your hygiene status with a review by external experts.

The TÜV SÜD Hygiene Audits are helpful for businesses that are currently operating, and for those which are re-opening after a lockdown. The service supports the following objectives:

- **Quality** – experienced experts assess the hygiene status of your business based on an extensive list of criteria.
- **Safety and certainty** – we provide a thorough understanding of relevant hygiene requirements, and the impact of implemented hygiene and safety measures.
- **Improvement** – based on our list of recommended actions, you can further increase the level of safety for your customers and employees.
- **Trust** – the summary audit report can be displayed on your premises to demonstrate your exemplary hygiene conduct to customers and employees.

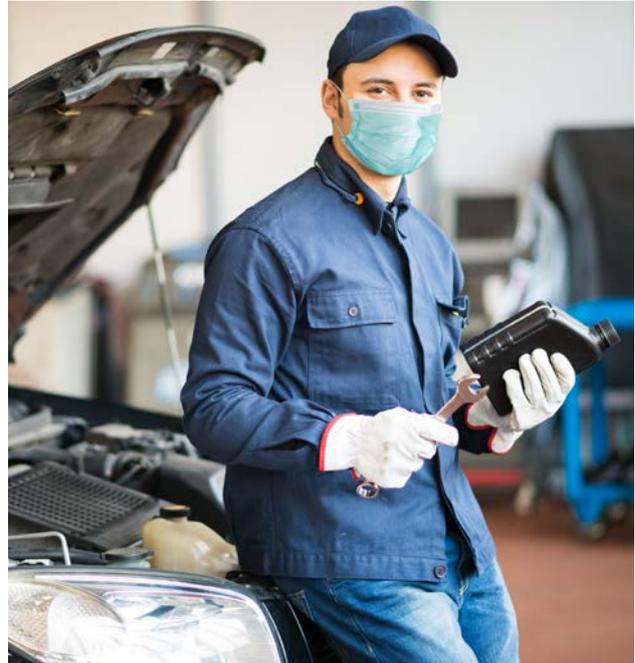
Hygiene audit – the process

After an ‘opening meeting’, which involves a scene-setting telephone discussion, the date for an on-site hygiene audit can be set. Based on a list of criteria tailored to the needs of your company, our experienced and qualified auditors will conduct the on-site assessment to reveal any gaps that require your attention.

The hygiene audit focuses on several aspects, including:

- Health protection and hygiene measures for employees, customers and employee-customer contact
- Compliance with regulations and directives
- Commitment of top management
- Clarification of responsibilities
- Internal and external communication

Following the hygiene audit, you will receive a TÜV SÜD audit report that provides a precise overview of your company’s hygiene status. A supplementary action list with further opportunities for improvement as identified by our auditors is also included, allowing you to independently improve your hygiene approach going forward. Finally, you will receive a summary of your results in the form of an audit report. This can be displayed in your salesrooms, for transparent employee and customer communication.



Your business benefits

Effectively reduce risk – implement effective measures to protect employees and customers.

Ensure compliance – meet the requirements of applicable hygiene and safety measures.

Create trust – demonstrate your commitment to the safety and wellbeing of our communities.

Why choose TÜV SÜD?

Globally renowned for independence and impartiality, TÜV SÜD delivers maximum service quality to our customers. Our audit report can be displayed and used to confirm that your hygiene business practises have been audited by one of the leading certification organisations.

Add value. Inspire trust.

TÜV SÜD is a trusted partner of choice for safety, security and sustainability solutions. It specialises in testing, certification and auditing services. Since 1866, the company has remained committed to its purpose of enabling progress by protecting people, the environment and assets from technology related risks. Through more than 24,000 employees across over 1,000 locations, it adds value to customers and partners by enabling market access and managing risks. By anticipating technological developments and facilitating change, TÜV SÜD inspires trust in a physical and digital world to create a safer and more sustainable future.