



Add value.
Inspire trust.

QM for Leaders E-Learning

Your Training at
TÜV SÜD Akademie



Course Description

In this training, you will learn about how quality management can be a valuable tool for you as a leader. The training is focused on the most important aspects of ISO 9001, so you get valuable input for a performance-based management system and a proactive quality culture. In six interactive learning cards, this online training will take you on a short and concise trip through the main aspects of quality management that you should know as a leader. The main elements, e.g., risk-based thinking or the PDCA cycle, are explained to you in detail. Videos on the management review and the turtle diagram will reinforce your understanding of the methods. Determine the speed at which you proceed individually and check your success with short tests.

Who should attend

- Executives and professionals connected to Quality Management
- All those seeking to gain an Initial overview of the ISO 9001 Standard

Course Objective

- You will spend a minimal amount of time gaining comprehensive knowledge for your daily leadership.
- You will learn the fundamental quality management concepts and supply your organization with new and valuable input.
- You will know how to establish a quality culture in your organization.
- Course contents
- Purpose and benefits of a quality management system
- Role of ISO 9001
- Tasks of leaders in a quality management system
- Establishing a quality culture
- Tools for improvement
 - Internal audits

- Management review
- Turtle diagram
- Process approach

Methodology

You are part of an interactive journey on which you are provided text, graphics, videos, podcasts or chatbots to widen your knowledge. Quizzes give you the opportunity to verify your learning progress.

Certificate

Certificate of Attendance

Sale Modes: Single License, Group License, SCORM Sale

Duration: 30 minutes

Number of Chapters/Modules: 2

Learning Mode: Self-Paced (LMS)

Interactivity Level (1-4): 1

Language: English