



Add value.
Inspire trust.

QM Awareness E-Learning

Your Training at
TÜV SÜD Akademie



Course Description

In this training, you will learn why quality management is a valuable concept for your company as well for you as an employee. How do you contribute to the system of quality management. How do you experience quality as a customer and what can you transfer to the expectations of customers?

It describes as well the core concepts of quality management such as risk-based thinking, the PDCA cycle and the process approach. Some video clips facilitate vivid learning.

Who should attend

- All employees regardless of position or workplace

Course Objective

- customer requirements
- 7 principles of quality management
- process-oriented approach
- weighing of risks and opportunities

Requirements

Moodle access.

Methodology

You are part of an interactive journey on which you are provided text, graphics, videos, podcasts or chatbots to widen your knowledge. Quizzes give you the opportunity to verify your learning progress.

Certificate

Certificate of Attendance

Sale Modes: Single License, Group License, SCORM Sale

Duration: 30 minutes

Number of Chapters/Modules: 1

Learning Mode: Self-Paced (LMS)

Interactivity Level (1-4): 1

Language: English