Introduction to ISO 9001 – E-Learning

Add value.
Inspire trust.

Course Description

Quality and reliability requirements for products and services are rising. Customers have more sophisticated expectations and competitive pressure is growing at the same time. In addition, companies are called on to use the latest processes and technologies. Only those companies that can quickly and reliably implement these new requirements can hold their ground in such an environment.

It is precisely in consideration of these aspects that the safeguarding of a company's competitiveness and a quality management system become even more important. In this connection, the ISO 9000 ff. series of standards are the recognized standard worldwide.

A major challenge when introducing an effective quality management system is to carry over the requirements of the standard to one's own company.

Who will benefit

This course is specially designed for:

- Executives and specialist staff involved in the setup and launch of a quality management system or who intend to complete a systematic certification process according to ISO 9001:2015.

- Due to its multi-industry concept, the seminar is particularly recommended for newcomers to quality management.

Course Objective

You will be familiar with the requirements of ISO 9001:2015. You will be able to competently support the design of a quality management system.

You will support the setup and optimization of processes in quality management.

Course agenda

Topics to be covered in this course include:

- Terms and definitions
- Standards and guidelines of quality management
- ISO 9001:2015
- Quality management systems
  - Duties and responsibilities
  - Setup and implementation
  - Process orientation
  - Documentation
- Certification path

Methodology

ISO 9001:2015 has a process-oriented structure and thereby suggests a process-oriented view of the company during implementation. This one-day seminar provides essential basic knowledge about introducing a quality management system according to the requirements of ISO 9001:2015. You can benefit from the knowledge regarding setup, structure and implementation.

Sale Modes: Single License, Group License, SCORM Sale

Duration: 60 minutes

Number of Chapters: 5

Learning Mode: Self-Paced (LMS)

Number of Quizzes: 6

Interactivity Level (1-4): 3-complex

Language: English