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ISO 19011:2018 Fundamentals and practical auditing tips

Your Training at
TÜV SÜD Academy



Course Description

An established, functioning management system is essential to any organization's success in the market. Audits generate maximum benefits if they are planned and implemented with a view toward gathering correct, relevant information for improvement of the management system and the organization's internal processes. The online training gives an overview of the auditing standard ISO 19011:2018 and illustrates its importance as the main auditing guideline for an organization's quality, OH&S, energy, and environmental management system. ISO 19011 contains recommendations for performing external provider audits (second-party audits) and forms the basis for setting up an internal auditing system in organizations.

Who should attend

Professionals and executives from manufacturing and service organizations who want to become familiar with auditing fundamentals

Course Objective

Gain an overview of the auditing standard ISO 19011:2018 as the main auditing guideline for an organization's quality, OH&S, energy, and environmental management system.

Course contents

ISO 19011:2018 and relevant parts of the ISO/IEC 17021 series

- Auditing terms and definitions according to ISO 19011 (approx. 45 minutes)
- Manage audit programmes and perform audits according to ISO 19011 (approx. 45 minutes)
- Practical tips for audit programmes and audits (approx. 60 minutes)
- Competence and evaluation of auditors according to ISO 19011 (approx. 60 minutes)

Requirements

Well-established knowledge of management system standards ISO 9001, ISO 14001, ISO 27001, ISO 45001 or ISO 5001.

Methodology and digital format

Asynchronous self-determined web-based training

Certificate

TÜV SÜD Academy Certificate of Attendance

Sale Modes: Single License, Group License, SCORM Sale

Duration: 210 minutes

Number of modules: 4

Number of chapters: 5 + 5 + 6 + 8 = 24

Number of Quizzes: 3 + 2 + 3 + 1 = 9

Learning Mode: Self-Paced (LMS)

Interactivity Level (1-4): 2

Language: English