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## The “5 Whys” QM method – E- Learning



### Course Description

Before we can solve a problem, we first need to determine its actual root cause. Frequently, we tend to focus on the most obvious cause and then wonder why the problem persists. The “5 Whys” QM method counters this phenomenon by guiding us to the crux of the problem. Learn the results-oriented “5-Whys” technique and quickly and reliably identify the root cause of a problem. The e-learning course „5 Whys“ lets you learn this asking technique whenever and wherever convenient. Check your knowledge by completing the quiz offered at the end of the e-learning course.

### Who will benefit

This course is specially designed for:

- Everybody interested in getting to the crux of a Problem
- Specialists and executives in the field of quality Management

### Course Objective

xyz

### Course agenda

Topics to be covered in this course include:

- Introduction to the “5 Whys method”
- Use of the method for a case study
- Information on the pitfalls involved in using this method
- Final quiz

### Methodology

Whenever and wherever convenient, our e-learning course “5 Whys” teaches you how to use the frequently used QM method “5 Whys” either on your own or with

others in a team. Using a case study as an example you will learn how to apply the method.

**Sale Modes:** Single License, Group License, SCORM Sale

**Duration:** 20 minutes

**Number of Chapters:** 4

**Learning Mode:** Self-Paced (LMS)

**Number of Quizzes:** 1

**Interactivity Level (1-4):** 3-complex

**Language:** English