



通發工業私人有限公司
TONG HUAT POULTRY PROCESSING FACTORY PTE LTD

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CO. Reg. No. 199101237G

To whom it may concern:

It is with great pleasure that we write this recommendation for TÜV SÜD PSB Singapore for their auditing and food safety system certification service.

Among a pool of auditing and certification service provider, TÜV SÜD PSB Singapore stands out as the pioneer auditor and certification provider in Singapore for poultry slaughtering, protein processing and distribution activities. After maintaining our ISO 22000 for almost a decade, we decided to seize the opportunity to upgrade to GFSI. There were no auditor and certification provider in Singapore provide the service except TÜV SÜD PSB Singapore in terms of expertise and experience. Other service providers are either lack of local talent or relevant experience with our industry. Most of them rely on foreign auditors for GFSI certification, whom can't be fly into Singapore within our certification timeframe.

TÜV SÜD local auditors exhibits qualities such as meticulous, methodical, vigilant, integrity and effective communication during our decade year's dealings. On top of their local talent, they also offer their worldwide resources to customers for keeping up to date with latest standard development and insights for industry transformation.

With TÜV SÜD, we've been pampered with detailed audit schedule and effective time management during audit programme for the past two decades. It's a breeze to liaise with them be it finance matter or training. We always get to the right person to address our enquiry from scheduling to billing, this shows that TÜV SÜD has a highly effective organisation communication.

Overall, we believe TÜV SÜD PSB Singapore would be the best choice when comes to food safety system certification service.

Sincerely,

Chuah Hoon Hong

Managing Director