



Add value.  
Inspire trust.

## ISO 41001 Facility Management Systems

Enhance facility management performance



### Your challenges

In a highly competitive marketplace, facility managers are continually under pressure to deliver services which improve both the built environment and the productivity of business operations. Likewise, the requirement to extend the life of business assets often clashes with the mandate to minimise maintenance expenses, especially for high value capital equipment, such as Heating, Ventilation & Air-Conditioning (HVAC). The organisation also requires the very highest standards, demanding that facility managers deliver effective services that meet statutory and regulatory compliances.

### What is ISO 41001?

ISO 41001: 2018 acknowledges the rapid growth and increased complexity of the facilities management market. Drawing on international best practice, ISO 41001 'Facility management – Management systems – Requirements with guidance for use' was created to help facility management teams optimise efficiency across a range of areas, including procurement,

operations and maintenance. Based on a strategic, tactical and operational approach, the standard provides a common platform, which can be used across all sectors. ISO 41001 is applicable to all organisations or parts of organisations, whether public or private sector, and regardless of the type, size and nature of the organisation or its geographical location.

### Why is ISO 41001 important for your business?

While facility management represents a high cost, it can also make a significant contribution to the organisation's bottom line. Certification to ISO 41001 demonstrates that facility management services can be delivered effectively and efficiently, improving organisational cost benefits and consistently meeting the needs of stakeholders. The structured ISO 41001 framework also demonstrates the ability of the facility management function to take advantage of future opportunities and effectively address new challenges which support the organisation's business goals.

## How can we help you?

As an internationally accredited certification body, TÜV SÜD offers management system services to a global customer base. In addition to audits and assessments, our portfolio includes public training on ISO 41001 requirements, covering both hard and soft facility management.

Before the certification audit takes place, the management system must be implemented, and its effectiveness documented against compliance requirements.



TÜV SÜD facilitates an efficient process for organisations which are approaching the ISO 41001 certification process.



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## The TÜV SÜD certification mark

The TÜV SÜD mark is widely recognised and respected as a trusted symbol of quality, safety and sustainability, as our certificates represent third-party endorsement by a globally renowned organisation. The TÜV SÜD certification mark offers an excellent marketing tool by enhancing the value of your brand and inspiring greater confidence among your business partners and end users.

## Your business benefits

- **Enhance workforce productivity, safety and wellbeing** – by delivering a high-quality working environment.
- **Grow profitability** – by allowing the organisation to focus efforts on core revenue-generating business functions.
- **Deliver significant cost benefits** – by improving efficiency within your organisation and extending the lifespan of assets.
- **Improve your marketability** – certification to ISO 41001 proves effective facility management systems are in place to deliver service consistency.

## Why choose TÜV SÜD?

TÜV SÜD's auditors hold the necessary national and international accreditations for auditing exercises. Audits are conducted with the highest degree of professionalism and conformance to international guidelines and standards. In addition, our auditors are required to follow a strict code of conduct through Auditor Codex, which assures both you and your customers of our complete independence and impartiality.

## Add value. Inspire trust.

TÜV SÜD is a trusted partner of choice for safety, security and sustainability solutions.

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