



## Note 10 TÜV SÜD Certification Service (UKAS / DANAK Accredited)

### Scope of Services

TÜV SÜD manage the following Certification Schemes, each of which has an application form and an implementation document to explain the scheme specific requirements and are available on request using the following [request form](#) (link).

### Accredited Regulatory Schemes –Europe: (scopes covered available on request)

Scheme title	Assessment Procedure	Legal Instrument	Accreditation By:
Radio Equipment Directive (RED)	Annex III	Type Examination	RED Directive 2014/53/EU
	Annex IV	Full Quality Assurance (FQA)	
Electromagnetic Directive (EMC)	Annex III	Type Examination	EMC Directive 2014/30/EU
Marine Equipment Directive (MED)	Module B Module F Module G	Type Examination Product Verification Unit Verification	MED 2014/90/EU
	Module D Module E	Production Quality Assurance Product Quality Assurance	
UK Marine Equipment (MSN)	Part II	Conformity Assessment	MSN 1874
Machinery Directive (MAC)	Annex IX	Type Examination	2006/42/EC
Telecommunications Total Metering and Billing Systems (TMBS)	OFCOM Metering and Billing Direction October 2107		UKAS
	Metering and Billing Direction 2015 – Isle of Man		
Microgeneration Certification Scheme (MCS)	MCS 005 MCS 012 MCS 017	Type Examination	-
	MCS 010	Management System	

### Accredited Regulatory Schemes –Outside of Europe:

Scheme Title	Assessment Procedure	Legal Instrument	Accreditation by:
USA – Telecoms (TCB)	Radio	USA FCC 47 CFR	UKAS
	EMC	USA FCC 47 CFR Part 15	
	Telephony	USA FCC 47 CFR Part 68	
Canada – Telecoms (FCB)	Radio	Product	ISED Radio Law
Japan (Mutual Recognition Agreement between the EU & Japan)	Radio	Type Examination	Article 38-2, para 1, item 1 of Japanese Radio Law
Telecom Equipment sectoral annex (Mutual Recognition Agreement between the EU & Australia and New Zealand)	Telecom	Type Examination	OJ L 229 of 17/08/1988, OJ L 359 of 29/12/2012 and OJ L 356 of 22/12/2012

### Non- Regulatory Schemes - International

Scheme Title	Purpose	Specific Standards	Accreditation By:
Quality Management System	Certification	ISO/IEC 9001	UKAS
Environmental Management System		ISO/IEC 14001	UKAS
Health & Safety Management System		ISO/IEC 45001	UKSA

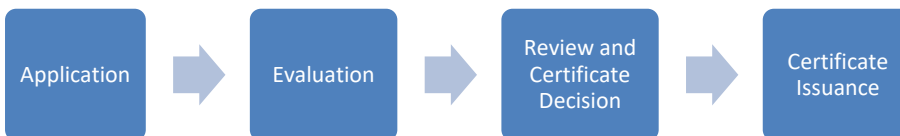
## Non-Accredited Schemes – UK Only

Scheme Title	Scheme Type	Purpose	Specific Guides
Production Quality Certification (PQC)	Management System	Manufacture of products under Radio Equipment Directive – Annex II.	BABT 340
		Manufacture of components for use in products certified under RED (RED Comp).	
		Manufacture of products under the EMC Directive (EMC).	
		Manufacture of components for use in products certified under MED (MED Comp).	
Metering and Billing	Management System	Voluntary Certification of a Billing system	Technical Requirements of OFCOM Directive 2008
Communications Systems Attestation	M&B	Certifies a Communications System	BABT 621
Payment Services Regulation	Management System	Provides an Audit Opinion required by Service Provider: Directions under Regulation 39 of the Payment Services Regulation 2017	BABT 710
Machinery	Attestation	This scheme assists a manufacturer of machinery within the scope of the Machinery Directive to verify their compliance to the Essential Health and Safety Requirements and issue the required Declaration of Conformity. As an option this scheme may additionally address the requirements of the EMC Directive.	BABT 807

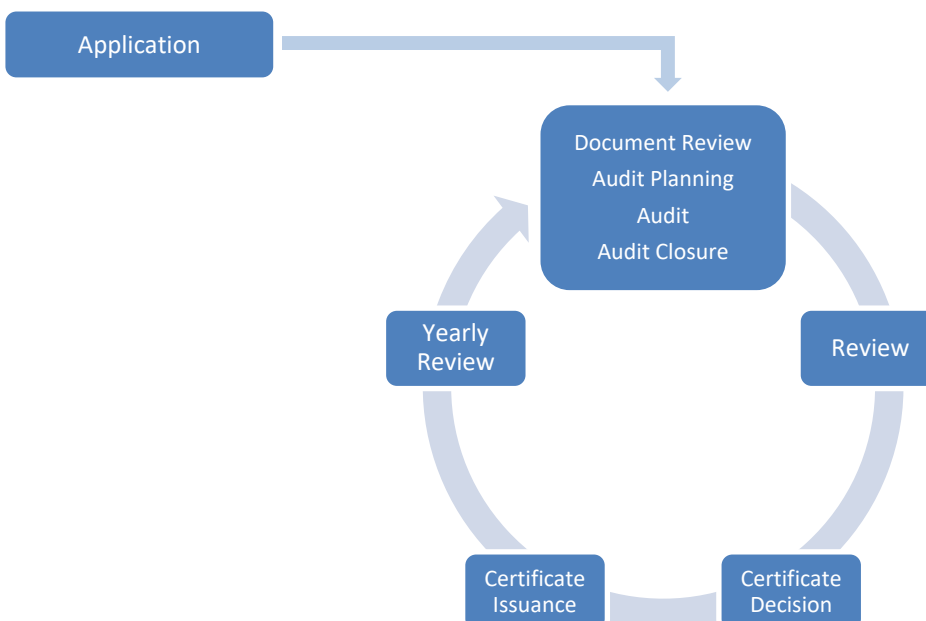
## Certification Process

TÜV SÜD operate 2 standard processes for managing certification schemes.

### Product Certification Process Flow



### Management System Certification Process Flow





## **Issue, Suspension or Withdrawal of Certification pertaining to Product or Management System Certification Schemes**

TÜV SÜD operate a standard process for issue, suspension and withdrawal of certification issued under the scope of a scheme operated by the Certification Body.

- Issue – the act of issuing a valid certificate
- Suspension – the act of temporarily removing the validity of a certificate subject to certain conditions.
- Withdrawal – the act of permanently removing the validity of a certificate.

## **Maintaining or Developing Product or Management System Certification Schemes**

TÜV SÜD operate a standard process to encompass 'state of the art' knowledge ensuring:

- scheme and industry developments are maintained or developed;
- that the Certification Body's technical resource is competent and appointed effectively
- that documents and information within its management system are maintained and current

## **Use Certification Marks or Logos pertaining to Product or Management System Certification Schemes**

TÜV SÜD operate under the General Rules on the use of certification marks found within the [TUV SUD Testing and Certificate Regulations](#). In general, there are two types:

- Accreditation Mark – a mark of the relevant accreditation body.
- Certification Mark – a mark appropriate to the relevant certification scheme (an Octagon mark).

## **Handling Complaints and Appeals pertaining to Product or Management System Certification Schemes**

**Complaints** – TÜV SÜD operate a process for handling complaints about the misuse of Certification Body Certificates, Marks, Notified Body numbers or Company names covering all Certification Body activities and schemes. A complaint is defined as any statement of dissatisfaction with a service provided by or on behalf of the Certification Body(s).

**Appeals** – TÜV SÜD operate a process for receiving, evaluating and making decisions on appeals received concerning any services provided by or on behalf of the Certification Body(s) and can be provided on request.

## **TÜV SÜD Policy on Impartiality.**

TÜV SÜD operate a Committee for Safeguarding Impartiality (known as CABCOM) made up of TÜV SÜD management and elected external experts (bound by the TÜV SÜD Confidentiality and Conflict of Interest Policy) to:

- supervise the behavior of the Certification Body as specified in the Standards under which TÜV SÜD is accredited and to arbitrate on issues related to the application and maintenance of schemes operated;
- assist in developing the policies relating to impartiality of the certification activities of the Certification Body;
- counteract any tendency on the part of the Certification Body to allow commercial or other considerations to affect the consistent objective provision of certification activities. (Note: this may include a review of financial and information provided by the Certification Body to ensure there is no compromise to its impartiality);
- give advice on matters affecting confidence in certification including openness and public perception

## **Sources of Test Reports**

TÜV SÜD can provide details the general criteria for recognized sources of test reports which may be used as a part of a technical documentation file (TCF) to support client's application for certification. This document is available on request. (BABT 766)



## Contact Details:

Should you wish to contact the Certification Body for copies of the above processes or procedures, find out the status of a certificate or any other general enquiry please contact us at one of the addresses below:

### **Notified Body: 0168 (UK)**

TUV SUD BABT Unlimited  
Octagon House  
Concorde Way  
Segensworth North  
Fareham  
United Kingdom

Tel: +44 (0) 1489 558100  
Fax: +44 (0) 1489 558101

Email: [BABT@tuv-sud.co.uk](mailto:BABT@tuv-sud.co.uk)

### **Notified Body: 2443 (Denmark)**

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