

Approval Notice - Metering & Billing

1 Introduction

In accordance with Section 49 (4) of the Communications Act 2003 related to the Metering & Billing Direction, TUV SUD BABT is an Approval Body appointed by Ofcom and accredited by UKAS.

2 Scope of this Notice

Annex A2-The retail delivery of:
Fixed line Voice Communication Services
Fixed line Internet Access Services

3 Communications Provider related to this Notice

TUV SUD BABT proposes to grant **Metering and Billing Approval** against the requirements of the Ofcom Metering and Billing Direction 2017.

TUV SUD BABT is satisfied that **EE Limited** has achieved compliance to the requirements of the Metering & Billing Direction 2017.

Company Legal Name	EE Limited
Contact Name	Kevin Hansford
Address:	1 Braham Street London, E1 8EE UNITED KINGDOM
Website	www.ee.co.uk

4 TMBS (Total Metering & Billing System) and related Services to be Approved

(as per draft Certificate offered with this Notice)

TMBS Name - TMBS Name –EE Consumer (Nayan) Fixed Line TMBS covering Voice Communication and Internet Access Services

Description of Services: Description of Services: Annex A2-The retail delivery of:

- **Fixed line Voice Communication Services**
- **Fixed line Internet Access Services**

Excluding:

- **Any goodwill or benefit of the doubt credits**
- **Contractual alignments**
- **Operator connected calls**
- **International Freephone Calls**
- **Televisual Services**
- **Non telephony services including value add products and services e.g. home security, connected home devices**
- **Errors made by partner**

5 Approval body details

Contact Name	Michael Fabiyi
AB Name	TUV SUD BABT UNLIMITED
Address	Octagon House, Concorde Way, Fareham, Hampshire, PO15 5RL.
Telephone/Email	01489 558 100 / metering.billing@tuvsud.com

6 Responses

Representations with regard to this Notice must be made in writing.

Please email or send comments to the Approval Body above.

Date this Notification posted: - 17 / 09 / 2026

Last date for Responses required:- 19 / 10 / 2026

Note 1: *Please quote Approval Body Reference Number MET3114 in all correspondence.*

Note 2: *Any representations received will be placed in the public domain, unless you advise TUV SUD BABT in a covering note of any part, or all, of your submission that you wish to remain confidential.*

Signed

Issue Date: <<Issue Date>> <(Renewal)>>

Initial Approval Date: <<Approval Date>>

On Behalf of BABT

Number: BABT/MET1nnn

This certificate is not transferable and remains the property of BABT.

This Certificate of Approval is valid from <<Issue Date>> until not later than the End of <<Issue Month + 36 months>>.

The current scope of Approval will be found on www.babt.com. For prior scopes of Approval please refer to BABT

The Interpretation Act 1978 shall apply for the purpose of interpreting this approval as if it were an Act of Parliament. Any word or expression used in this Approval shall unless the context otherwise requires have the same meaning as it has in the Act or in related documents.