

Approval Notice - Metering & Billing

1 Introduction

In accordance with Section 49 (4) of the Communications Act 2003 related to the Metering & Billing Direction, TUV SUD BABT is an Approval Body appointed by Ofcom and accredited by UKAS.

2 Scope of this Notice

Reapproval of Metering and Billing Approval for British Telecommunications PLC

3 Communications Provider related to this Notice

TUV SUD BABT proposes to grant **Metering and Billing Approval** against the requirements of the Ofcom Metering and Billing Direction 2017.

TUV SUD BABT is satisfied that BT has achieved compliance to the requirements of the Metering & Billing Direction 2017.

Company Legal Name BT

Contact Name Kevin Hansford

Address: 1 Braham Street, London, E1 8EE

Website www.bt.com

4 TMBS (Total Metering & Billing System) and related Services to be Approved

(as per draft Certificate offered with this Notice)

TMBS Name - Total Metering and Billing Systems, responsible for BT Business Mobile Voice Communications and Short Message Service (SMS), Multimedia Message Service (MMS), and Internet Access Service

Description of Services: Annex A2 – The retail delivery of mobile voice communications and Internet Access Services to BT Business Mobile customers. **Excludes:** Any goodwill, benefit of the doubt credits, contractual alignments and internal accounts.

5 Approval body details

Contact Name Michael Fabiyi

AB Name TUV SUD BABT UNLIMITED

Address Octagon House, Concorde Way, Fareham, Hampshire, PO15 5RL.

Telephone/Email 01489 558 100 / metering.billing@tuvsud.com

6 Responses

Representations with regard to this Notice must be made in writing.

Please email or send comments to the Approval Body above.

Date this Notification posted: - 21 /08 / 2026

Last date for Responses required: - 20 /09 / 2026

Note 1: Please quote Approval Body Reference Number MET3024 in all correspondence.

Note 2: Any representations received will be placed in the public domain, unless you advise TUV SUD BABT in a covering note of any part, or all, of your submission that you wish to remain confidential.