



Communications Support Systems Attestation Certificate

This certificate has been issued to

BluGem Communications Ltd

of

2 Litchdon Street
Barnstaple, North Devon
EX32 8ND

to certify that the following product supplied by the above company

Customer Experience Assurance

Service combines both automated and manual testing to report and track the subscribers' network experience. BluGem takes a measured view of the network facilities available to determine the test boundaries and perform quality assurance tests.

has been found to comply with:

**BABT 621 – Issue 7 - Code of Practice for the
design and supply of communications support systems**

Signed:

Issue Date:

8th December 2020

on behalf of TÜV SÜD BABT

Certificate Number:

BABT ATT2109 i03

The holder of this certificate is authorised to use the TÜV SÜD BABT Approved Mark. This certificate has been issued in accordance with the Testing and Certification Regulations of TÜV SÜD Group. The current scope of Approval will be found on <https://www.tuvsud.com/en-gb/services/product-certification/metering-and-billing/telecoms-systems-and-equipment-attestation-services-clients>

This certificate is valid from 8th December 2020 until not later than the end of December 2023.