



# RAPEX Recall Report for Electrical Product for 2018

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Report issued by: TÜV SÜD



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## General information on RAPEX

RAPEX (Community Rapid Information System) system is used to exchange information on dangerous non-food consumer products between the Member States of the European Union and the European Commission on measures and action taken in relation to products posing a serious risk to the health and safety of consumers.

It was established according to General Product Safety Directive 2001/95/EC (GPSD) of the European Commission. The main objective of the RAPEX system is to ensure that only safe products are placed on the market. It also facilitates the monitoring of the effectiveness and consistency of market surveillance and enforcement activities in the Member States.

The European Commission publishes on the internet weekly overviews of products posing a serious risk and the measures taken to eliminate the risks.

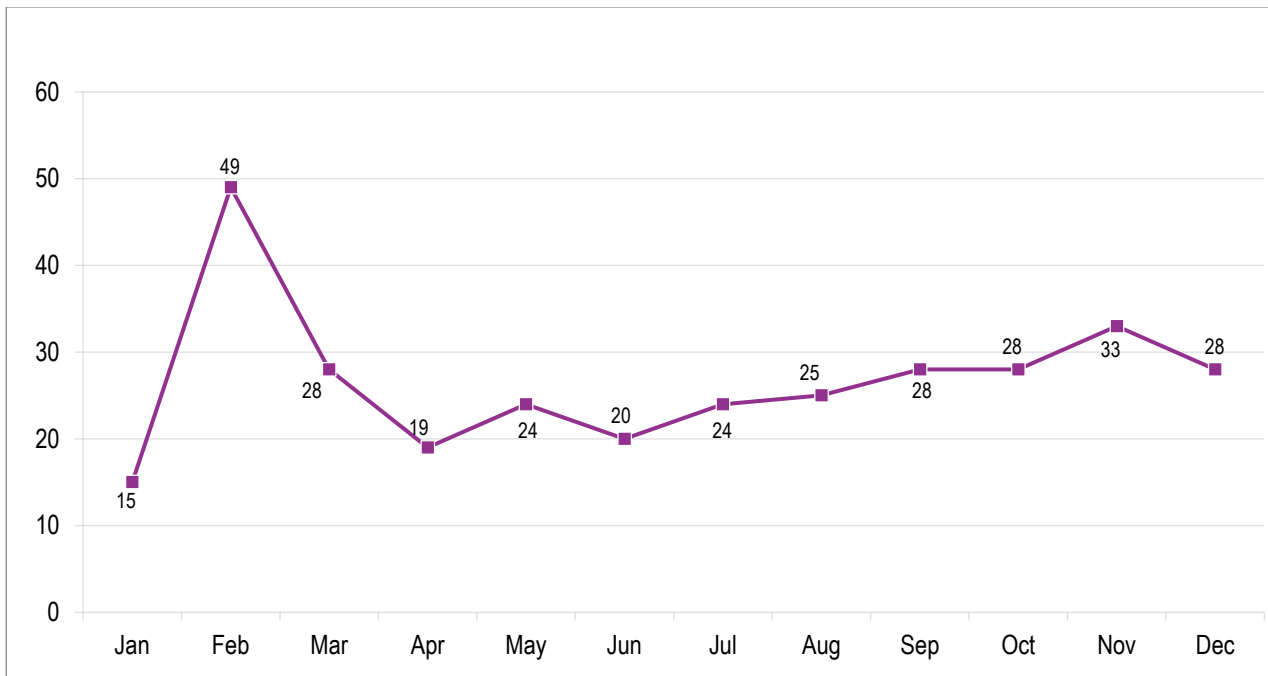


**Recall Cases by Product Categories**

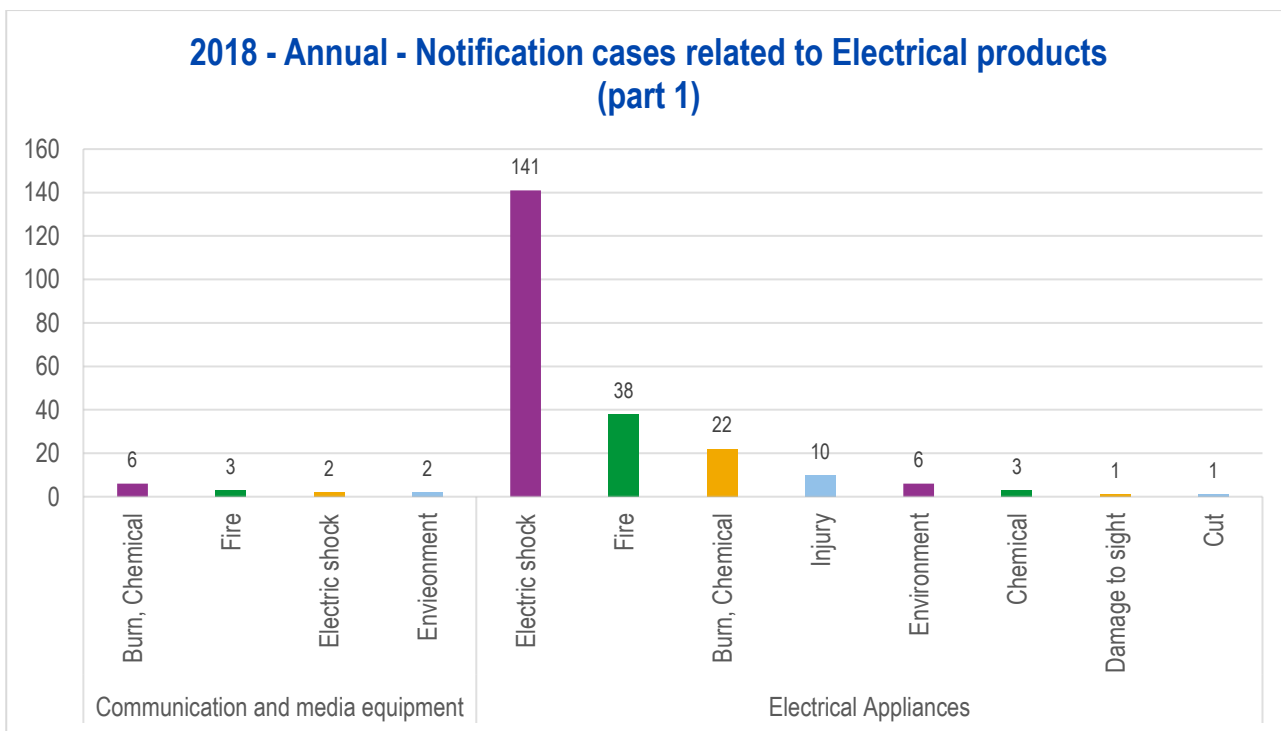
Month	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Electrical appliances and equipment	9	32	14	7	8	8	8	16	19	20	21	18
Lighting chains	2	1	3	7	11	7	5	3	1	0	2	4
Lighting equipment	2	13	4	4	5	3	9	6	7	3	6	5
Laser pointers	1	0	0	0	0	2	2	0	1	5	4	1
Communication and media equipment	1	3	7	1	0	0	0	0	0	0	0	0
Others	0	0	0	0	0	0	0	0	0	0	0	0



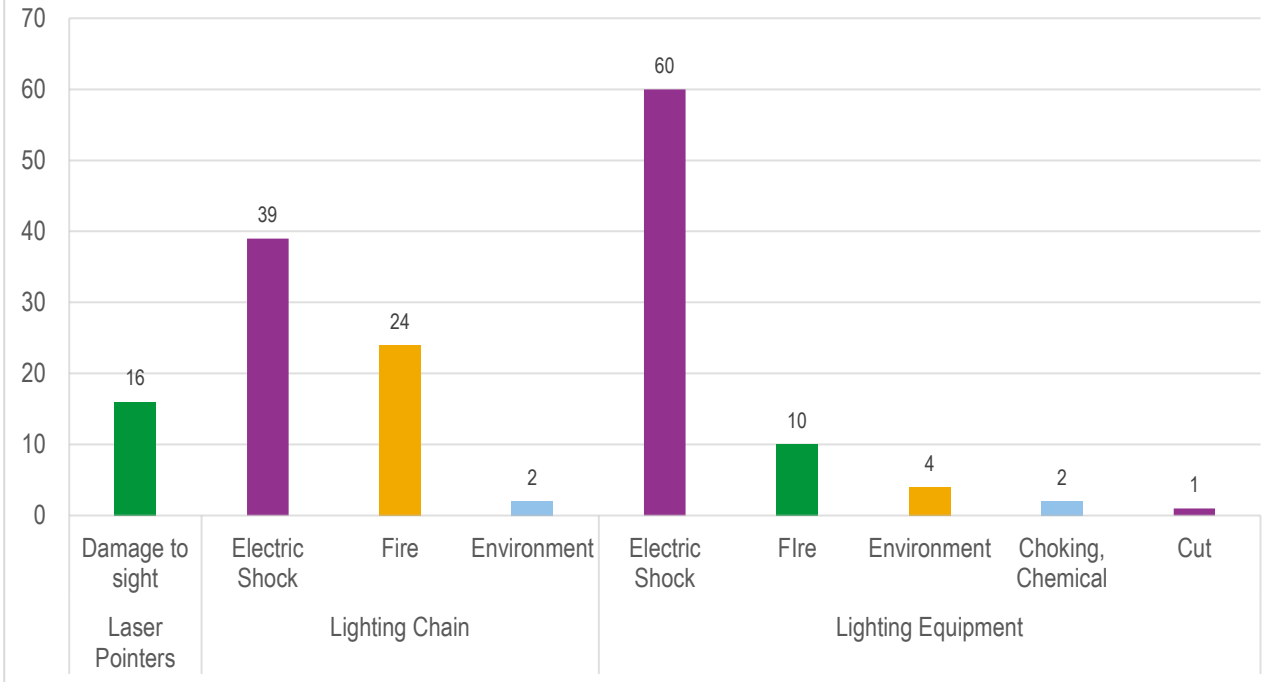
### RAPEX Notification Data Comparison for Electrical Products in 2018 (Monthly break-up)




### Types of Risks



2018 - Annual - Notification cases related to Electrical products (part 2)




Recall Case Study Q1 – Electrical & Electronics

RAPEX Ref. No.	Product Description	Short Summary
A12/0420/18 A12/0419/18 A12/0342/18 A12/0340/18 A12/0282/18 A12/0224/18 A11/0013/18	 <p><b>Product category:</b> Electrical appliances and equipment</p> <p><b>Product:</b> Travel plug adapter</p> <p><b>Danger:</b> Electric shock: There is no earth connection. An appliance of protection class I (which should be earthed) connected to the mains via the adaptor would consequently not be earthed. (2 notifications)</p> <p>Electric shock: Users could access the live parts of the product which could lead to an electric shock. (5 notifications)</p> <p><b>Measures ordered by public authorities:</b></p>	<p>There were in total <b>7 notifications</b> regarding for this product.</p> <p>1 notified by <b>Finland</b>, 1 notified by <b>Hungary</b>, 1 notified by <b>Lithuania</b>, 2 notified by <b>Slovakia</b>, 1 notified by <b>Spain</b>, 1 notified by <b>The Netherlands</b>.</p> <p>Country of Origin: <b>China (4 notifications)</b>, <b>Italy (1 notification)</b>, <b>Poland (1 notification)</b>, <b>Unknown (1 notification)</b></p> <p>All the notifications were on the risk of <b>Electric shock (7 notifications)</b></p>




	<p>(Distributor): Recall of the product from end users, Withdrawal of the product from the market (2 notifications)</p> <p>(Distributor): Withdrawal of the product from the market (2 notifications)</p> <p>(Retailer): Ban on the marketing of the product and any accompanying measures, Warning consumers of the risks (1 notification)</p> <p>(Importer): Import rejected at border (1 notification)</p> <p>(Distributor): Ban on the marketing of the product and any accompanying measures (1 notification)</p>	
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### Recall Case Study Q2 – Electrical & Electronics


RAPEX Ref. No.	Product Description	Short Summary
<p>A12/0843/18 A12/0839/18 A12/0801/18 A12/0799/18 A11/0049/18 A12/0782/18 A12/0772/18 A12/0726/18 A12/0725/18 A12/0698/18 A12/0697/18 A12/0670/18 A12/0661/18 A12/0659/18 A12/0637/18 A12/0628/18 A12/0627/18 A12/0617/18 A12/0611/18 A12/0610/18 A12/0609/18 A12/0608/18 A12/0587/18 A12/0561/18 A12/0560/18</p>	<div style="text-align: center;">  </div> <p><b>Product category:</b> Lighting Chains  <b>Product:</b> Lighting Chain  <b>Danger:</b> Electric Shock: The mechanical strength of the control device is not sufficient. (12 notifications)</p> <p>The control device can break leaving live parts accessible. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60598.</p> <p>Electric Shock, Fire: The cable is not properly anchored. The accessible wires have only basic insulation. The cable is too thin. (13 notifications)</p> <p>The basic insulated cable could detach or get damaged, leaving the live conductors accessible and, as a result, the user could</p>	<p>There were in total 25 <b>notifications</b> regarding for this product category.</p> <p>7 notified by <b>Slovakia</b>, 2 notified by <b>France</b>, 14 by <b>Hungary</b>, 2 notified by <b>Czech Republic</b></p> <p>Country of Origin: <b>China (25 notifications)</b></p> <p>All the notifications were on the risk of <b>Electric shock (12 notifications), Electric shock and Fire (13 notifications)</b></p>



	<p>receive an electric shock. The cable could also overheat leading to a fire. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60598.</p> <p><b>Measures ordered by public authorities:</b></p> <p>(Distributor): Recall of the product from end users, Withdrawal of the product from the market (8 notifications)</p> <p>(Retailer): Recall of the product from end users, Withdrawal of the product from the market. (9 notifications)</p> <p>(Importer): Recall of the product from end users, Withdrawal of the product from the market (8 notifications)</p>	
<p>A12/0734/18 A12/0717/18 A12/0706/18 A12/0704/18 A12/0535/18 A12/0534/18 A12/0526/18</p>	 <p><b>Product category:</b> Lighting equipment <b>Product:</b> LED Floodlight <b>Danger:</b> Electric Shock: The external wires are PVC insulated (3 notifications)</p> <p>Electric Shock: The external wires are PVC-insulated. The cable is not properly anchored (2 notifications)</p> <p>Electric Shock: The electrical insulation of the transformer of the power supply unit is inadequate. The user could receive an electric shock from accessible. parts of the secondary circuit of the power supply unit. (1 notifications)</p> <p>Electric Shock: The electrical insulation of the power supply is insufficient. (1 notifications)</p> <p>Due to the ageing of the PVC insulation in the open air, live parts may become accessible. The cable could detach leaving the live conductors accessible. The product does not comply with the requirements of the Low</p>	<p>There were in total <b>7 notifications</b> regarding for this product category.</p> <p>5 notified by <b>Hungary</b>, 2 notified by <b>Finland</b></p> <p>Country of Origin: <b>China (4 notifications), Bulgaria (1 notification), unknown (2 notification)</b></p> <p>The notifications were on the risk of <b>Burns, Electric shock, Fire (12 notifications), Electric shock (6 notifications)</b></p>

	<p>Voltage Directive and the relevant European standard EN 60598.</p> <p><b>Measures ordered by public authorities:</b></p> <p>(Importer): Recall of the product from end users (1 notification)</p> <p>(Retailer): Recall of the product from end users, Withdrawal of the product from the market. (2 notifications)</p> <p>(Importer): Recall of the product from end users, Withdrawal of the product from the market (2 notifications)</p> <p>(Distributor): Recall of the product from end users, Withdrawal of the product from the market (2 notifications)</p>	
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### Recall Case Study Q3 – Electrical & Electronics


RAPEX Ref. No.	Product Description	Short Summary
<p>A12/1415/18 A12/1352/18 A12/1262/18 A12/1214/18 A12/1213/18 A12/1133/18 A12/1088/18 A12/1035/18 A12/1003/18 A12/0984/18 A12/0882/18</p>	 <p><b>Product category:</b> Electrical appliances and equipment</p> <p><b>Product:</b> Travel plug adaptor</p> <p><b>Danger:</b> Electric Shock: Live parts are accessible when the adaptor is plugged into a socket outlet. (5 notifications)</p> <p>Electric Shock: The different plugs can be opened at the same time and are connected electrically. Single-pole insertion of a plug is possible. (3 notifications)</p> <p>Electric Shock, Fire: The product does not provide protection to the users due to the absence of shutters on live parts. (2 notifications)</p> <p>Fire: The product does not have a fuse. In case of an overload, this could lead to a fire. (1 notification)</p>	<p>There were in total 11 <b>notifications</b> regarding for this product category.</p> <p>5 notified by <b>Cyprus</b>, 1 notified by <b>Finland</b>, 1 notified by <b>France</b>, 2 notified by <b>Germany</b>, 1 notified by <b>Ireland</b>, 1 notified by <b>United Kingdom</b></p> <p>Country of Origin: <b>China (9 notifications)</b>, <b>Ireland (1 notification)</b>, <b>unknown (1 notification)</b></p> <p>The notifications were on the risk of <b>Electric shock, Fire (2 notifications)</b>, <b>Electric shock (8 notifications)</b>, <b>Fire (1 notification)</b></p>





	<p>Users could suffer an electric shock if touching live parts of the adapter. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60335.</p> <p><b>Measures ordered by public authorities:</b></p> <p>(To Importer): Withdrawal of the product from the market. (2 notifications)</p> <p>(By Importer): Recall of the product from end users. (3 notifications)</p> <p>(By Importer): Withdrawal of the product from the market. (1 notifications)</p> <p>(To Distributor): Destruction of the product. (1 notification)</p> <p>(To Distributor): Recall of the product from end users. (1 notification)</p> <p>(By Distributor): Recall of the product from end users. (1 notification)</p> <p>(To Distributor): Ban on the marketing of the product and any accompanying measures. (1 notification)</p> <p>Removal of the product listing from the eBay website (1 notification)</p>	
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### Recall Case Study Q4 – Electrical & Electronics

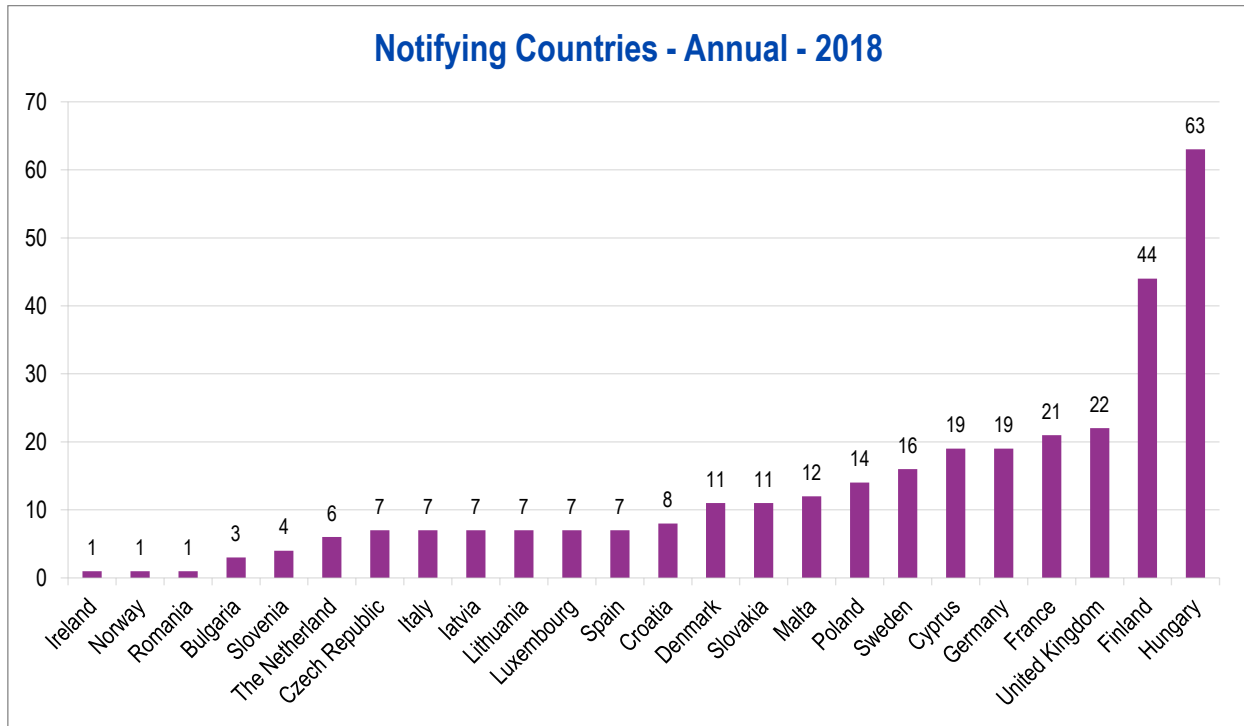
RAPEX Ref. No.	Product Description	Short Summary
<p>A11/0007/18 A12/0178/18 A12/0186/18</p>	<div style="text-align: center;">  </div> <p><b>Product category:</b> Electrical appliances and equipment  <b>Product:</b> Toaster  <b>Danger:</b> Burns, Fire. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60335. (2 notifications)</p>	<p>There were in total <b>3 notifications</b> regarding for this product.</p> <p>1 notified by <b>Bulgaria</b>, 2 notified by <b>Malta</b>.</p> <p>Country of Origin: <b>China (3 notifications)</b></p> <p>Main notifications were on the risk of <b>Burn, Fire (2 notification), Electric shock, Fire (2 notifications)</b>.</p> <p>One notification was on the risk of <b>Electric shock and Fire (1 notification)</b>.</p>



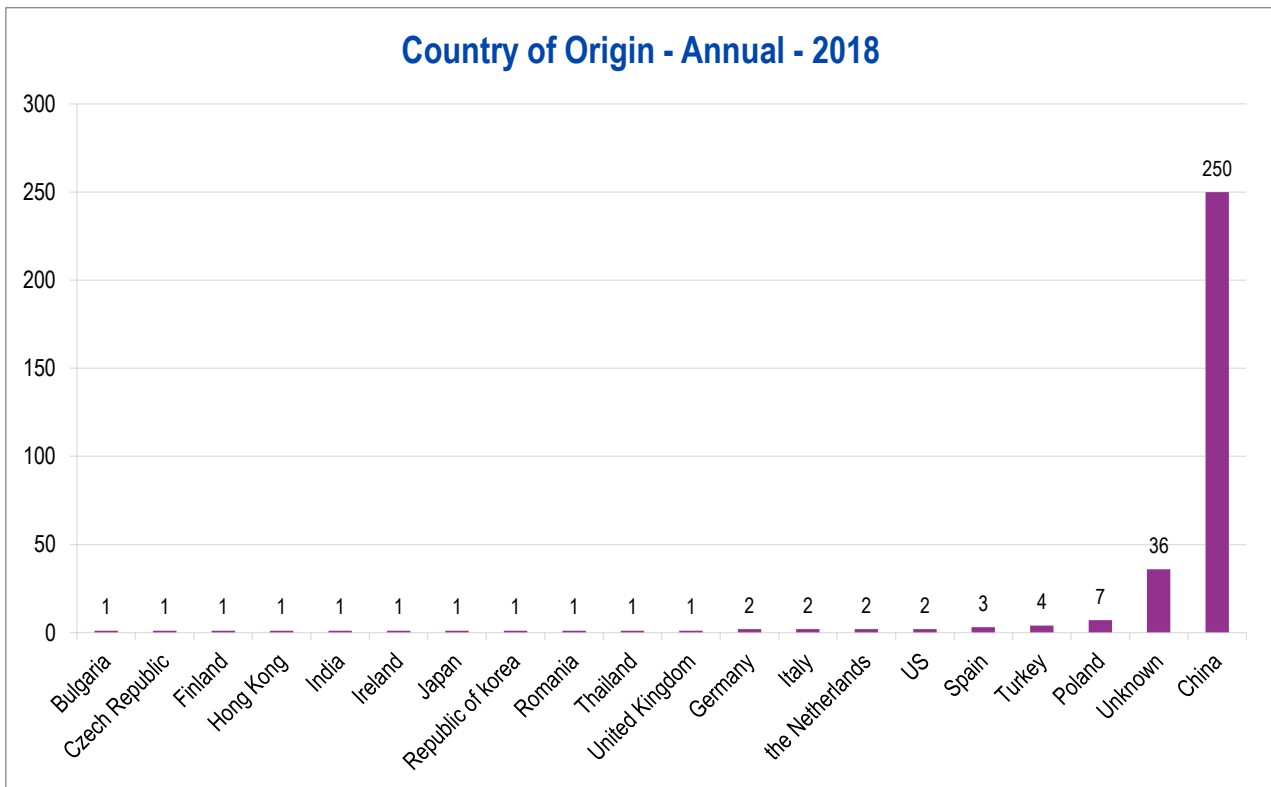
	<p>Electric shock, Fire. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 61558. (1 notification)</p> <p><b>Measures ordered by public authorities:</b></p> <p>Withdrawal of the product from the market (3 notifications)</p>	
<p>A12/0258/18 A12/0920/18</p>	<div data-bbox="408 607 568 815" data-label="Image"> </div> <p><b>Product category:</b> Lighting equipment  <b>Product:</b> Portable LED lamp  <b>Danger:</b> Electric shock, Fire. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60598. (1 notification)</p> <p>Electric shock, Fire. The dimensions of the socket outlet and plug are not adequate and the wires may overheat. In addition, live parts may become accessible. The product does not comply with the requirements of the Low Voltage Directive and the relevant European standard EN 60598. (1 notification)</p> <p><b>Measures ordered by public authorities:</b></p> <p>Recall of the product from end users, Withdrawal of the product from the market (2 notifications)</p>	<p>There were in total 2 <b>notifications</b> regarding for this product.</p> <p>2 notified by <b>Hungary</b>.</p> <p>Country of Origin: <b>China (2 notifications)</b></p> <p>Main notifications were on the risk of <b>Electric shock, Fire (2 notifications)</b>.</p>



### Notifying Country



### Country of Origin





## Reference Links

- Weekly RAPEX report:  
[https://ec.europa.eu/consumers/consumers\\_safety/safety\\_products/rapex/alerts/?event=main.search&lng=en](https://ec.europa.eu/consumers/consumers_safety/safety_products/rapex/alerts/?event=main.search&lng=en)
- List of RAPEX contact point:  
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- Guideline for management of RAPEX:  
<http://eur-lex.europa.eu/LexUriServ/LexUriServ.do?uri=OJ:L:2004:151:0083:0117:EN:PDF>

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*Weekly overview reports of RAPEX notifications*, published free of charge in English on <http://ec.europa.eu/consumers/rapid-alert-system>, © European Union, 2005 – 2016

The official contact points of the Member and EFTA-EEA States provide the information published in these weekly overviews. Under the terms of Annex II.10 to the General Product Safety Directive (2001/95/EC) responsibility for the information provided lies with the notifying party. The Commission does not take any responsibility for the accuracy of the information provided.



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