



Add value.
Inspire trust.

The 7 basic tools of quality – E-Learning

Course Description

Have you heard of the 7 basic tools of quality (Q7) before, but never really applied them in practice? This e-learning course uses a case study to describe all 7 tools of quality and demonstrate their application. You will find out how the Q7 are linked to each other and how they interact from root cause analysis through to problem solving. And the best thing about it: The e-learning session includes downloadable worksheets containing instructions and examples, enabling you to apply the 7 basic tools of quality in your own project with minimum effort.

Who will benefit

This course is specially designed for:

- Quality assurance and quality management personnel

Course Objective

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Course agenda

- Introduction to methods and tools and the relationships between them based on a case study.
- Presentation of the following tools: – Check sheet
 - Histogram
 - Pareto Chart
 - Scatter plot
 - Control chart
 - Ishikawa
 - 5 Whys

Methodology

Downloadable worksheet templates containing instructions and models for working with check sheets, histograms, Pareto charts, scatter plots and control charts.

Sale Modes: Single License, Group License, SCORM Sale

Duration: 20 minutes

Number of Chapters: 4

Learning Mode: Self-Paced (LMS)

Number of Quizzes: 1

Interactivity Level (1-4): 3-complex

Language: English