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Date: - 10th July 2026

INFORMATION ABOUT THE TRANSITION FOR PRIVACY INFORMATION MANAGEMENT SYSTEM FROM ISO/IEC 27701:2019 TO ISO/IEC 27701:2025.

To our Most Valuable Customers:

This letter is a part of our ongoing commitment to keep you informed of changes that could affect your Privacy Information Management System (PIMS). These changes will affect you if you currently have or are working towards PIMS certification from TÜV SÜD South Asia. TÜV SÜD South Asia is ready to perform the audits as per ISO/IEC 27701:2025 version to all its clients including existing clients, for transition audits.

As per the requirements of ISO/IEC 27706:2025 and the policy of NABCB accreditation body, we must ensure that all Certified companies/ Clients are upgraded to new requirements of ISO/IEC 27701:2025 within the mandatory transition period of **26 months** from the date of release of ISO/IEC 27701:2025 i.e., before **2027-12-31**. This demands to have the transition plan of the certification body related to existing certificates and upgrade to new applicable standards for each certificate issued.

We kindly request you note the below –

- Existing certified clients of PIMS
 - The existing contracts can be continued in the old standard if they are valid up-to or before **2027-12-31**. Any contract/certificate valid beyond this period shall be conducted as per the new ISO/IEC 27701:2025 standard.
 - If the transition is not completed within the transition period as mentioned above, the old certificate (based on ISO/IEC 27701:2019) shall be withdrawn and the NEW certification process (Stage 1 & 2) shall be conducted as per ISO/IEC 27701:2025 standard.
 - From **1st August 2026** onwards all transition audits shall be conducted as per the new requirements defined in ISO/IEC 27706:2025
 - For existing clients, the transition audit as per ISO/IEC 27701:2025 shall be planned & executed till **2027-10-31**.
- New clients: All audits for new clients shall only be carried out as per the new Standard ISO/IEC 27701:2025 from **2026-09-01**

Changes in ISO/IEC 27706:2025 includes:

- Additional requirements for auditor competence
- Changes in Manday table based on Number of employees / Roll of the company / PII Processing Risk / Operation Risk which may affect the man-day calculation basis and complexity factors (may lead to increased audit time)
- Changes in audit time calculation, and as audit time increases, it may also **impact Certification fee/Audit fees**.

Thank you for your attention and support in the transition.

We hereby request that you to get in touch with our local branch and understand the process in detail

TÜV SÜD South Asia,
Head of Certification Body, Mumbai

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