



South Asia

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TÜV SÜD South Asia ● \$\$\$ST_STRASSE\$\$ - \$\$\$ST_PLZ\$\$, \$\$\$ST_ORT\$\$, \$\$\$ST_LAND\$\$ ● Tel.: \$\$\$ST_TELEFON\$\$ ● Fax: +\$\$\$ST_FAX\$\$

Date:
Ref.:

Client Name
Mr.
Address
Location - Zip Code
Country

Dear Sir,

Re.: RMPCCS Services

We thank you for submitting the completed Audit Application Questionnaire and for your interest in our services. Based upon the information provided in the questionnaire, please find the following documents enclosed:

- Comprehensive Quotation

These are applicable with the Standard Terms & Conditions and relevant Accreditation Testing and Certification Regulations.

Our audit team has extensive experience in your industry as well as in Quality /Environment/ Food Safety Management System/ Information Security/ IT Service Management/ Vulnerability Assessment and Penetration Testing (VAPT) Services and have audited several companies in India as well as abroad. We would be happy to welcome your company among the numerous companies, which are worldwide certified by TÜV SÜD.

We view our clients as long-term partners and strive to provide value-added input during each audit.

Please contact us should you have any questions about the quotation.

We thank you once again for your interest in TÜV SÜD and look forward to a long and fruitful association with your esteemed organisation.

Sincerely

For TÜV SÜD South Asia Pvt. Ltd.

Name:
Designation:

Issued By: Rahul Kale
PAN No.: AABCT0716G
TAN No.: MUMT09385F
\$\$\$ST_ORT\$\$ GSTIN :
\$\$\$GST_NUMBER\$\$
CIN No.: U74220MH1999PTC121330

File: TSSA_CCU_182
Registered Office:
TÜV SÜD South Asia Pvt. Ltd.
TÜV SÜD House,
Off Saki Vihar Road,
Saki Naka, Andheri (East),
Mumbai – 400072, India.

Revision: 02
Corporate Office:
TÜV SÜD South Asia Pvt. Ltd.
Solitaire, 4th Floor,
ITI Road, Aundh,
Pune – 411007, India.

Effective Date: 2019-04-27
Email: info@tuv-sud.in
www.tuv-sud.in

TÜV[®]

Company:

Scope of Audit: RMC Capability Certification

Location:

Standard and Accreditation:

Date:

Ref No.:

This is a comprehensive 3-year quotation. This does not include travel costs, lodging, boarding and additional audit charges etc., which are at actual. Taxes extra as applicable will be charged. Please find below TÜV SÜD South Asia Pvt.. Ltd's quotation for certification services.

This Quotation is based on the information provided in audit application / Updated Questionnaire and subjected to revise based on the changes.

	Price In INR
Application Fee <ul style="list-style-type: none"> Advance fee for processing application (Non-refundable) 	
Document Review <ul style="list-style-type: none"> Off-site Document Review and evaluation of RMC Capability system documents 	
Certification audit <ul style="list-style-type: none"> Audit planning, On-site audit & Audit report 	
Certification <ul style="list-style-type: none"> Issuing and use of certificate & Logo for 3 years, 2 certificates, in English (A4 and A3) 	
1st Surveillance Audit <ul style="list-style-type: none"> Follow up audit within 6 months from certification audit 	
2nd Surveillance Audit <ul style="list-style-type: none"> Follow up audit within 12 months from certification audit 	
3rd Surveillance Audit <ul style="list-style-type: none"> Follow up audit within 18 months from certification audit 	
4th Surveillance Audit <ul style="list-style-type: none"> Follow up audit within 24 months from certification audit 	
5th Surveillance Audit <ul style="list-style-type: none"> Follow up audit within 30 months from certification audit 	

Note: -

- *Surveillance Audit shall be completed within every six-month period with at least one Surprise Audit in a year.*
- *The Surprise can be in addition to Surveillance audit shall be one of the two Surveillance audits to be carried out in a year.*
- *Surveillance shall normally be held within the defined period and a delay of maximum one month beyond the due date shall only be allowed in exceptional circumstances. Any further failure to conduct surveillance shall result in suspension of the certificate. For additional procedure about suspension/withdrawal refer TSSA_CCU_192 Certification Agreement <https://www.tuv-sud.in/in-en/activity/auditing-system-certification/ready-mix-concrete-plant-certification-scheme-rmcpcs>*
- *For document review can be conducted after submitting the information such as Table 1 to 11 Section B of the "Criteria for RMC Production Control" and Production and quality control manual.*
- *Payment for the service executed need to be made against the invoice. Delay or failure in not meeting the invoice conditions may lead to delay in certificate submission or suspension / withdrawal of the certificate as case may be.*
- *For use of certification mark and certificate refer TSSA_CCU_192 Certification Agreement <https://www.tuv-sud.in/in-en/activity/auditing-system-certification/ready-mix-concrete-plant-certification-scheme-rmcpcs>*

Please call TÜV SÜD if there are any questions regarding this quotation.

For TÜV SÜD South Asia Pvt. Ltd.

Name:

Designation:

Certification Agreement

Specific Requirements;

- a) Plant applying for certification shall be audited in line with the certification requirements including product requirement as specified in the document "Criteria for Production Control Ready Mixed Concrete", the certification process described in the document "RMCPSC Certification Process" and the requirements specified in "Requirements for Certification Bodies" as applicable and the changes in them as communicated time to time.
- b) The certified RMC Plant and its processes always fulfils the certification requirements
- c) The liability on account of non-conforming processes shall rest with the certified RMC plant.
- d) Plant applying for certification shall make all necessary arrangements for the conduct of the initial and recertification onsite audit/evaluation, surveillance onsite audits/evaluations (announced and unannounced), onsite special/short notice audits/evaluations/observers for the purpose of complaints investigation, etc. It also includes provision for examining documentation and records, and access to the relevant equipment and facilities, products, location(s), area(s), personnel, and client's subcontractors.
- e) The certified RMC plant does not use its product certification in such a manner as to bring the certification body into disrepute and does not make any statement regarding its product certification that the certification body may consider misleading or unauthorized
- f) The certified RMC Plant shall endeavor to ensure that no certificate or report nor any part thereof is used in a misleading manner.
- g) RMC Plant keeps a record of all complaints made known to the client relating to the compliance with certification requirement and to make these records available to the certification body for its verification. The RMC Plant shall also agree to take appropriate action with respect to such complaints and any deficiencies found in products/process in accordance with the requirements of the Scheme.
- h) RMC Plant shall inform the certification body, without delay, of matters that may affect its ability to conform to the certification requirements. These shall include changes in:
 1. The legal, commercial, organizational status or ownership,
 2. Organization and management (e.g. key managerial, decision-making or technical staff),
 3. Contact address and production sites/premises,
 4. Modifications to the plant design and or processes or the production methods, changes in manufacturing/testing equipment and in the internal control measures which are significant in nature.
 5. Any other information indicating that the RMC plant may no longer comply with the requirements of the certification criteria and the certification scheme.
- i) Records kept by the RMC Plant in respect of the complaints received and their resolution shall be verified by the certification body during the surveillance visits to the client's premises.
- j) RMC Plant shall agree for re-audit/evaluation by the certification body as per the requirement of the certification scheme, in the event of changes significantly affecting its capability to comply with the requirements of the certification scheme.
- k) RMC Plant shall also agree for re-evaluation by the certification body, in the event of changes in the standards to which compliance of the plant is certified.

Additional Requirements;

- a. Only applications found to be completely filled and supported with all documents sought shall be accepted and registered.
- b. The RMC plant shall along with the application declare any judicial proceedings relating to its operations, any proceedings by any Regulatory body or suspension / cancellation / withdrawal of any certification / approvals under any Regulations or otherwise. Such declaration shall be a part of the undertaking.
- c. RMC plant shall declare by signing this document, whether it has been an applicant / certified under this Scheme with or by any other certification body, and if yes then shall submit the previous evaluation reports. TÜV SÜD South Asia Pvt.Ltd may verify the information provided by contacting the earlier certification body.
- d. If the RMC Certification of either type has been suspended / cancelled by any approved CB, the application from such an RMC plant shall not be accepted till suspension is lifted by the concerned CB or for one year from the date cancellation of certification.
- e. If ISO 9001 certification of the RMC plant is under suspension, application for RMC 9000+ Capability Certification shall not be entertained till the suspension of ISO 9000 certification is revoked. In case ISO 9000 certification of a plant is cancelled by any CB, the application for RMC 9000+ Capability Certification shall not be accepted for a period of one year from the cancellation.

- f. RMC plants who have earlier either misused the RMC Certification, or whose earlier certificate was cancelled because of violation of terms & conditions / misuse of certification or have been implicated / convicted by the court, shall not be entertained for a period of 3 years of conviction / strictures by the court / cancellation of the certificate by any CB.
- g. Applications from RMC plant found to be misusing the RMC Certification while their application is being processed for grant of certificate, shall not be processed any further, and rejected after a due notice of 15 days. Fresh applications from them shall be treated as per previous clause.
- h. Requests for grant of certification from previous RMC applicants shall be processed like a fresh application and the entire procedure for grant of certification shall be adhered to subject to clauses.
- i. TÜV SÜD South Asia Pvt.Ltd shall reject or close an application under the following conditions;
 - 1. if Initial Evaluation is not carried out within 3 months of registration of application
 - 2. if the entire certification process is not completed within 6 months of registration of application.
 - 3. If the applicant shows no progress towards completion of corrective actions within 3 months of Initial Evaluation and 6 months of Registration of application.
 - 4. Misuse of RMC Certification
 - 5. Evidence of any malpractice
 - 6. Voluntary withdrawal of application.
- j) The application fee is non-refundable.
- k) Depends upon the type of the certification (RMC Capability Certification / RMC 9000+ Capability Certification) sought by the RMC plant, audit programme covers Certification Audit (additional Stage-1 for RMC 9000+ Capability Certification), Surveillance every Six monthly including one surprise audit each year.
- l) Each plant applying for certification shall be audited for the RMC Production Control Criteria. No sampling of sites permitted for RMC Capability Certification. The ISO 9001 component (for RMC9000+) audits may be carried out on sampling basis as allowed under appropriate provisions of IAF MD5.
- m) TÜV SÜD South Asia Pvt.Ltd shall witness all the tests as mentioned in **Table 4** (List of Minimum Testing Equipment for Laboratory attached to RMC Facility) of the **Criteria for Production Control of RMC** during each onsite visit.
- n) TÜV SÜD South Asia Pvt.Ltd shall ensure that the Audit is conducted during working days in which customers' orders are being produced and delivered.
- o) Audit shall not be planned in case the RMC plant is non-operational and, as far as possible, on Monday (often without or with low production) and within one week following relevant holidays, since it may be difficult to verify all the aspects of production processes.
- p) The audit of the Headquarters should be planned late in the afternoon to optimize the time spent in the morning and early in the afternoon to verify the operations and the plant equipment.
- q) We have not availed consulting / Internal audit services from employee(s) of the TÜV SÜD Group concerning the establishment of our RMC Capability Certification.
- r) Personnel, including any committee members, contractors, personnel of external bodies or individuals acting on behalf of TÜV SÜD, shall keep confidential all information obtained or created during the performance of the certification body's activities. TÜV SÜD has a defined process for the same.
- s) TÜV SÜD use equipment and facilities that ensure the secure handling of confidential information (e.g. documents, records).
- t) When confidential information is made available to other bodies (e.g. accreditation body, agreement group of a peer assessment scheme), TÜV SÜD informs its client of this action, in advance, through agreements, etc.
- u) In case of transfer of certificate or application, when the TUV SUD South Asia client decides to move to another certification body, information on the reasons for such movement or the performance of the client with respect to the certification requirements shall be shared by TUV SUD South Asia within a reasonable time, not exceeding 10 days from the date of receipt of the request. TUV SUD South Asia shall not consider such information as confidential and inform its client of this requirement, in advance, through agreements, etc

We confirm that the data recorded in this document is correct and agree that TÜV SÜD South Asia to carry out RMC audit in line with the certification requirements. The certification Order Confirmation shall be treated as a Legally Enforceable Contract between TÜV SÜD South Asia and the it's client.

Place:

RMC plant Authorized Representative

Date:

(Seal and Sign)