



Management Service

CERTIFICATE

The Certification Body
of TÜV SÜD Management Service GmbH

certifies that

Mustermann GmbH
Moritz-Mustermann-Straße 1
12345 Musterstadt
Germany

has established and applies
a Management System for IT-Services.

The service management system of
Mustermann Group division IT Services that supports
the delivery of all services
listed in the service catalogue to all customers.

An audit was performed, Order No. **7191190189**.

Proof has been furnished that the requirements
according to

ISO/IEC 20000-1:2011

are fulfilled.

The certificate is valid from **2019-07-23** until **2022-07-22**.

Certificate Registration No.: **12 410 0815 TMS**.

Product Compliance Management
Munich, 2019-07-23



CERTIFICAT



CERTIFICADO



СЕРТИФИКАТ



認證證書



CERTIFICATE



ZERTIFIKAT