



**Add value.
Inspire trust.**

General Terms and Conditions for FSC® and PEFC Chain of Custody Certification

valid for the scope of the FSC® (A000530) and PEFC Certification Body of TÜV SÜD Czech s.r.o. according to:
FSC-STD-40-004 and other relevant FSC standards and/or
PEFC ST 2002 and other relevant PEFC standards

TÜV SÜD Czech s.r.o.
Novodvorská 994
142 21 Prague 4, Czech Republic

1. Preamble:

The FSC and PEFC Certification Body at TÜV SÜD Czech s.r.o. (hereinafter referred to as “Certification Body”) is the holder of FSC and PEFC accreditations and as such has the overall responsibility within the TÜV SÜD group for the FSC and PEFC Chain of Custody Certification. Other legal entities within TÜV SÜD group offering FSC or PEFC certifications according to TÜV SÜD Czech’s accreditations to its client are hereinafter referred to as “TÜV SÜD company”. The “Client” is the company that signed the “Certification Agreement” and thus aggregating to these “General Terms and Conditions for FSC® and PEFC Chain of Custody Certification (hereafter referred to as “General Terms and Conditions”).

2. Scope

2.1 These General Terms and Conditions apply for:

- The FSC Chain of Custody certification (CoC) according to the latest versions of the FSC standards: FSC-STD-40-003, FSC-STD-40-004, FSC-STD-40-005, FSC-STD-40-006, FSC-STD-40-007, FSC-STD-50-001 and other relevant directives and guidelines which are available on the websites of FSC (fsc.org/).
- The PEFC Chain of Custody certification (CoC) according to the following standards: PEFC ST 2002, PEFC ST 2001 and other relevant directives which are available at www.pefc.org and the PEFC national websites.

2.2 The certification process includes the assessment of documentation, an audit on site, the issue of the certificate if all certification criteria are met, approval of the FSC trademark use, surveillance audits and possibly the re-certification audit. The client agrees to the certification procedure described below.

3. Certification procedure

3.1 Preparation of the Client for evaluation and certification

3.1.1 The information provided by the client in the “Application form for FSC or PEFC Chain-of-Custody Certification” provides the basis for the certification. With the signature on the document the client confirms the correctness of the data presented there. Any changes shall be communicated to the Certification Body in writing. In the application form the client shall disclose current or previous application or certification with FSC and/or other forestry certification schemes in the last five years.

3.1.2 Based on the application form, the Client receives a commercial quotation including information on the:

- FSC “Annual Administration Fee” which is based on the turnover of the Client calculated according to the applicable version of the FSC-POL-20-005 policy which is updated annually by the FSC, and/or
- PEFC notification fee which is specified according to the turnover or number of employees, depending on the PEFC national rules which are available on the PEFC national websites.

3.1.3 For FSC, the Client needs to sign the FSC electronic Trademark License Agreement (eTLA). The eTLA is a contract between FSC International and the client. Signing the eTLA is only possible on the electronic platform provided by FSC. A signed eTLA is pre-condition for issuing an FSC certificate. It is at the decision of FSC to sign this contract. In case FSC would not sign the contract, the Certification Body is not able to issue a respective FSC certificate.

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Prior to being able to sign the eTLA, the client must complete an electronic questionnaire by FSC International called "FSC Check". This questionnaire is also on a platform managed by FSC International.

3.1.4 The Certification Body decides on the composition of the audit team and ensures that the audit team meets the required qualification for carrying out the audit. The name of the proposed audit team is communicated to the client; this shall help the client to identify any potential conflict of interest. The Client is entitled to reject any auditor if a conflict of interest might occur. In this case, the certification body shall suggest another auditor.

The Certification Body reserves the right to carry out a monitoring audit of audit team members to evaluate the quality of their work.

3.1.5 The Client can request a pre-audit. The objective of a pre-audit is to identify existing non-conformities with the standards. The pre-audit is not a necessary precondition for issuance of the certification. The Client cannot derive any entitlement to a certificate from the fact that a pre-audit was performed.

3.1.6 Before each audit, the auditor prepares an audit plan which is sent to the Client prior to the audit.

3.2 Conducting the Audit

3.2.1 Each audit starts with an opening meeting with the Client, during which the audit plan is confirmed and if necessary adjusted. The client shall sign the audit plan and confirm also their current annual turnover of forest-based products. Based on this information the FSC AAF and/or PEFC notification fee is adjusted if needed.

3.2.2 During the audit, the auditors examine and evaluate the Client's FSC or PEFC Chain of Custody system with respect to all requirements of relevant FSC and/or PEFC standards. The audit consists of a documentation review, a review of production process on site (if relevant) and interviews with employees of the Client, or other involved groups. If required, the auditor can request that interviews with staff is conducted without the presence of a management representative so that comments can be given in confidence.

3.2.3 For Organizations or (sets of) sites that have not taken physical possession of FSC or PEFC-certified material or products in their own or rented facilities, and do not label, alter, store or re-package the products (e.g. sales offices or agents), the auditor may decide to carry out desk audits without the need for on-site visits.

3.2.4 When the audit is finished, the Client is informed about the audit results in a closing meeting. Particular records of non-compliances are explained by the auditor. If minor and / or major non-compliances are identified, the deadlines for corrective actions are specified. If required, dates for a re-audit shall be fixed.

3.2.5 In case a certificate shall be issued, the client fills the "certificate order" with information regarding the scope of the certificate, the products to be included, the correct address and other relevant information.

3.3 Audit Results

3.3.1 The audit team evaluates every identified non-compliance to determine whether it constitutes a minor or major non-compliance. Non-compliances lead to "corrective action requests" recorded in the Audit Report with specified deadlines.

3.3.2 A non-compliance is considered **minor** if:

- it is a temporary lapse, OR
- it is unusual/non-systematic, OR
- the impacts of the non-compliance are limited in their temporal and organizational scale, OR
- it does not result in a fundamental failure to achieve the objective of the relevant requirement.

A non-compliance shall be considered **major** if, either alone or in combination with further non-compliances, it results in, or is likely to result in a fundamental failure to achieve the objective of the relevant requirement in the Chain of Custody operation(s) within the scope of the evaluation. This kind of fundamental failure is indicated by non-compliances which:

- continue over a long period of time, OR
- are systematic, OR
- affect a wide range of the production, OR
- affect the integrity of the FSC system, OR
- are not corrected or adequately responded to by the responsible managers once they have been identified.

The auditor may also identify "observations", which are the early stages of a problem which does not yet constitute a nonconformity, but which the auditor considers may lead to a future nonconformity if not addressed by the client.

For FSC: The absence of a valid 'License Agreement for the FSC Certification Scheme' shall be treated as a major nonconformity which has to be corrected in a period of maximum two (2) weeks. Failure in closing this major nonconformity shall lead to the suspension of certification.

3.3.3 Corrective Action Requests have the following time frames:

For FSC:

- Minor non-compliances shall be corrected within one (1) year (under exceptional circumstances within two (2) years)

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- Major non-compliances shall be corrected within three (3) months (under exceptional circumstances within six (6) months).

For PEFC:

- Minor non-compliances shall be corrected until the next audit.
- Major non-conformities shall be closed within 3 months from the non-conformity finding.
- Non-conformity closing, including the corrective actions taken, shall be verified by a subsequent audit. The corrective action plan and schedule for it shall be set up by the organization before the end of the on-site audit.
- Minor and major non-conformities shall be closed before the initial certification is granted. The corrective measures must be checked by Certification Body.

For FSC and PEFC:

If the corrective action has NOT been appropriately implemented and confirmed by the Certification Body within this timeframe, then:

- Minor non-compliances become 'major' non-compliances and are to be corrected within a maximum period of three months (or in exceptional circumstances six months).
- Major non-compliances not closed within the time frame lead to immediate suspension of the certificate.

3.3.4 The occurrence of five or more major non-compliances in a surveillance audit is considered as a breakdown of the company's Chain of Custody system and the certificate is suspended within ten (10) days.

A major non-compliance with the requirements of the Chain of Custody standards during the certification audit or re-certification audit is considered as a reason not to issue a certificate. A certificate cannot be issued/re-issued until the major corrective action is closed.

3.3.5 A major non-compliance in one member or in one site of a group or multisite certification prevents the issue or re-issue of a certificate for the whole group / multisite.

3.4 Issue of a Certificate, Surveillance and Re-Certification Audits

3.4.1 After the audit is approved by the Certification Body the Client receives the Audit Report. The client has the right to comment on the report and/or appeal against the certification decision within 14 days.

3.4.2 The Certification Body may issue a Chain of Custody certificate before the company has taken physical possession of FSC or PEFC certified material.

For FSC: In case a non-conformity was identified at a "critical control point" during the certification audit, the client is obliged to notify the Certification Body as soon as FSC certified material is available or the production of FSC certified material has started. The Certification Body must then carry out an additional onsite audit within three (3) months following receipt of the first certified material. Such an additional audit is subject to additional costs. The audit is mandatory for maintaining the certificate.

3.4.3 The certificate is valid for five years, provided the annual surveillance audits are performed with positive results. A surveillance audit is scheduled 12 months after the last day of the previous audit.

For FSC: A client can however decide to have a surveillance audit up to 15 months after the last day of the audit if it is still conducted in the same calendar year as original due date. In this case, the client shall inform the Certification Body in writing before the original due date.

In case there are pending non-conformities with a deadline before the new audit date, the client must ensure that these non-conformities are closed and assessed by the audit team in time. In case additional effort is needed by the audit team to close these non-conformities, additional costs can be charged to the client.

For PEFC: The surveillance audit shall be carried out once every twelve months, plus or minus three months. If the deadlines are not met due to reasons caused by the Client, article 4.4.2 applies analogically.

3.4.4 During surveillance audits, the auditor checks all requirements of the relevant FSC and/or PEFC Chain of Custody standards.

The client is obliged to announce changes in the CoC system to the audit team prior to the audit date, in order to ensure that audit planning can be updated in necessary.

3.4.5 for FSC only:

For operations or (sets of) sites that did not perform any activities under the scope of the CoC certificate since the previous FSC audit (did not produce, label, or sell any FSC-certified material) and did not source controlled material or sell any FSC controlled wood since the previous audit, surveillance audits may be waived in exceptional cases. In this case the Client shall submit a formal "request to waive the audit", based on a template provided by the Certification Body. It is at the discretion of the CB to approve or reject waiving of the audit.

If the audit was waived, the client shall inform the CB about the restart of their FSC activities and shall be audited no later than three (3) months after the restart of their FSC activities. The Certification Body cannot waive more than two consecutive surveillance audits.

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For PEFC only:

The annual on-site surveillance audit at the client organisation's premises can be replaced by other audit techniques, such as documentation and records review, if following conditions are met:

- a) the certification body can justify that the audit techniques used deliver sufficient confidence in the certified entity's compliance with the certification criteria; and
- b) no nonconformity was raised during the previous initial, surveillance or recertification audit; and
- c) the client organisation procurement does not include significant risk supplies; and
- d) the client organisation provides the certification body with all the records required to be kept by the Chain of Custody standard or a list of all the records that allow the certification body to establish an independent sampling; or
- e) the submitted records provide sufficient evidence that the client organisation or client organisation's site has not procured raw material and has not sold any product with a PEFC claim since the last audit
- f) The period between two on-site surveillance audits does not exceed two (2) years.

The audits may be also conducted remotely for client organisations that operate without physical possession, with the use of ICT tools in accordance with IAF MD 4.

3.4.6 Re-certification audit should be conducted two months prior to the expiry of the certificate, in order to ensure a continuous certification.

3.4.7 The period of validity of an FSC or PEFC certificate shall not exceed five (5) years.

For FSC: The certificate validity may be extended for a single exceptional extension of up to six (6) months when justified by circumstances beyond the control of the Certification Body and the Client. Problems in planning or scheduling an evaluation are not considered a justifiable circumstance for an extension per se.

3.4.8 The Certification Body can delay or postpone its decision on certification in order to take proper account of new or additional information which has become available and which has not already been considered in its evaluation report and which, in the opinion of the Certification Body, could affect the outcome of its evaluation. In this case the Certification Body informs the Client as soon as the reason for delay or postponement occurs.

3.4.9 Higher audit frequency, and unannounced or short notice audits:

The Certification Body can decide on carrying out more frequent audits. The decision depends on factors such as:

- the scale of the operation (the quantity of production in the case of a manufacturer, or the value and/or volume turnover in the case of a trader);
- the complexity of the Chain of Custody control system;
- results of risk assessment in the case of group certification;
- the experience and track record of the operators involved (managers and personnel, contractors);
- the number and nature of any non-compliances identified by the certification body;
- the number and nature of any complaints submitted by stakeholders.
- The Certification Body assumes a significant threat of breakdown of the customer's FSC CoC system

NOTE: FSC and ASI reserves the right to request higher surveillance frequencies from certification bodies for certain geographical areas or certification services that are deemed "*challenging*" by FSC as the result of an internal risk assessment. The client is informed by the Certification Body in writing.

Unannounced or short notice audits can be carried out by the Certification Body in case there is a significant threat of breakdown of the client's FSC CoC system, including complaints filed against the Client, suspicion of failure in the Chain of Custody system.

The decision if such an audit is carried out is taken by the FSC or PEFC Certification Body. The Client is obliged to accept the audit and cooperate accordingly.

3.4.10 The Certification Body is not obliged to grant or maintain certification, if activities of the client conflict with the obligations of the certification body as specified in its accreditation contract with "Assurance Service International" (ASI), or which, in the sole opinion of the certification body, reflect badly on the good name of the certification body.

4. General Conditions

4.1 Duties and responsibilities of the certification body

4.1.1 The Certification Body is obliged to handle all information on the Client's organization confidential and use it only for the agreed purpose. The documents presented are not passed to third parties. The only exception is a submission of a detailed report to an arbitration authority in case of a dispute. The Client may relieve the Certification Body from these confidentiality obligations.

For clarification reasons: FSC and PEFC accreditation authorities are not regarded as "third party" in this respect.

4.1.2 Warranties given by the Certification Body to the Client or to third parties shall be governed by Czech commercial law.

4.1.3 The Certification Body shall inform the Client within thirty (30) days, in case the accreditation of the Certification Body has been reduced, suspended or withdrawn.

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FSC only: In these cases, the Clients shall be informed that they have to seek a new FSC-accredited certification body within six (6) months to keep their certificate valid. In the case of reduction, suspension or withdrawal of the FSC accreditation of the Certification Body, the certificates of the affected clients will be suspended within six (6) months after the date of reduction, suspension or withdrawal of the respective scope of the Certification Body's accreditation.

4.1.4 The Certification Body has the right to revise its requirements of FSC and/or PEFC CoC certification within the period of validity of the certificate, including the revision of costs and fees. In all such cases the Client shall be immediately informed.

4.2 Duties and responsibilities of the Client

4.2.1 The Client is obliged to conform with all applicable certification requirements and conform with any conditions set by the certification body for granting or maintaining certification (including in particular the evaluations at the required intervals, including the certification body's right to carry out unannounced or short notice audits).

4.2.2 The Client agrees that the certification body has the right to suspend and/ or withdraw its certification with immediate effect as specified in section 4.4 if, in the sole opinion of the certification body, the client is not in conformity with the conditions specified for the maintenance of certification;

4.2.3 The Client agrees to witness audit by Assurance Services International (ASI) or PEFC accreditation body (ČIA) and provide these organizations with information within the scope requested by the auditors at the audit.

For FSC: The client agrees that ASI can conduct assessments at the company independent from the Certification Body's audits ("compliance assessments"). Such assessments from ASI may also be unannounced. The client agrees to cooperate with ASI in such cases as stated in 4.2.4 below

4.2.4 For FSC: The client agrees that the certification body, FSC and ASI have the right to access confidential information, examine documentation deemed necessary, and access to the relevant equipment, location(s), area(s), personnel, and bodies providing outsourced services to clients.

The client is obliged to provide information on FSC transactions (purchase and sales of products with FSC claim) at the request of the CB in a timely manner.

4.2.5 For FSC: ASI can conduct Traceability and Forensics assessments via a review of certification documents and/or a physical analysis of certified product samples. Therefore, ASI can request specific supply chain documents from the Certification Body or FSC Certificate Holder and collect certified product samples for evaluation.

According to the ASI procedure "ASI-PRO-20-110-Traceability and Forensics" the client is obliged to deliver specific supply chain documents and provide physical samples of certified products for evaluation according to ASI request within a deadline up to maximum ten (10) working days.

4.2.6 The Client is obliged to inform the Certification Body within ten (10) days of changes in the ownership, structure of the organization (e.g. changes in key managerial staff), certified management systems or circumstances which relate to the implementation of FSC certification requirements, including;

- Change of the contact person
- Change of FSC or PEFC product groups which should be included or excluded in the scope of the certificate
- For FSC: Annual turnover of all certified and uncertified forest products and products containing wood or fiber components (see AAF policy FSC-POL-20-005 online at fsc.org).

4.2.7 For FSC: The Client agrees to publishing the certificate status and scope of certificate on the FSC database (www.search.fsc.org), and if applicable the publication of non-confidential information as part of the FSC Public summary report in the case of FSC Controlled Wood, and to publish the FSC Controlled Wood Risk Assessment.

The Certification Body is further required to report to FSC in case the client reported no FSC sales since the previous audit, as well as non-conformities, suspensions, terminations, and removal of participating sites due to false claims and/or fraud made by the client. This information is not published, but available to FSC and ASI.

For PEFC: The PEFC client is obliged to allow the publishing of information about his certification in the PEFC database.

4.2.8 The Client is obliged to keep records of all complaints made known to it relating to conformity with certification requirements and make these records available to the certification body when requested, and:

- take appropriate action with respect to such complaints and any deficiencies found in products that affect conformity with FSC or PEFC certification requirements;
- document the actions taken.

4.2.9 For FSC: The client shall consider the participation of observers as specified in FSC-PRO-01-017. The client can reject the application following the FSC Procedure above.

4.2.10 The Client is obliged to acknowledge FSC and PEFC intellectual property rights and that FSC and PEFC organisations retain full ownership of the respective intellectual property rights and that nothing shall be deemed to constitute a right for the Client to use or cause to be used any of the intellectual property rights.

4.2.11 The Client shall not make any claim of conformity (or near conformity) with FSC and/or PEFC requirements until and unless a certificate is granted. Any claims of the client shall be consistent with the scope of the certification.

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4.2.12 The Client shall not use its certification in such a manner as to bring the certification body, FSC, ASI or PEFC into disrepute and not make any statement regarding its certification that may be considered misleading or unauthorized.

4.3 Use of the certificate and the FSC trademark and PEFC logo

4.3.1 The Certification Body has the right and duty to use information, which is brought to its attention, to follow up on misuses of the FSC trademarks and of the intellectual property rights held by FSC.

4.3.2 For PEFC: Granting a PEFC certificate does not yet entitle the organization to use the PEFC logo; it is only a confirmation of compliance with the PEFC standard. The use of the PEFC logo is subject to a license agreement with the PEFC Council or a PEFC unit authorized by the PEFC Council.

4.3.3 For FSC: After a certificate is granted to the FSC Client, the client receives access to the online FSC trademark generator. The Client can create FSC trademarks with their own FSC licence number using this trademark generator.

4.3.4 For FSC: Before any use of the trademark (i.e. on products or for promotional use) the Client shall submit the intended form of the usage to the Certification Body (using the e-mail address fsc.trademark@tuv sud.com) for approval. The Certification Body shall approve or reject in writing the FSC Client's request within two business days (by e-mail). If the Certification Body needs to consult any special use of the trademark with the staff of FSC International, the Client shall be informed about the necessary extension of the deadline for the trademark approval.

4.4 Termination, withdrawal and suspension of certificate; change of the scope of the certificate

4.4.1 The Certification Body terminates the certificate if:

- the client goes bankrupt or is taken over by another entity
- the client terminates the certification agreement
- the validity of the certificate expires, unless a new certificate cycle was approved in a recertification.

In addition, the Certification Body has the right to terminate the certificate based on its own decision (without explicit cause) with a three month notice period. This notice period should allow the client enough time to transfer to another certification body.

4.4.2 The Certification Body suspends the certificate if:

- The surveillance audit cannot be performed in the regular time specified in the General terms and conditions – article 3.4.4
- Five (5) or more major nonconformities are identified in a surveillance audit.
- The deadline for closing of the non-conformities is not met due to reasons caused by the Client
- Invoice is not paid by the client for the work of a TÜV SÜD company.

The client is informed about the suspension of the certificate by the Certification Body in writing latest within three (3) working days after the certification decision has been taken. The certificate shall be suspended within three (3) days of the certification decision being taken

The maximum period that a certificate may remain suspended is twelve (12) months. Latest after this period, the certificate shall be withdrawn, unless all major non-conformities have been successfully closed or the reasons for the suspension are resolved.

4.4.3 The Certification Body withdraws a certificate if:

- in the opinion of the Certification Body, the Client is not in compliance with the conditions specified for the maintenance of the certificate;
- the certificate is misused
- the certificate holder rejects in writing amendments to the General Terms and Conditions for FSC or PEFC Certification.
- the payment for the work of TÜV SÜD company is not paid within the specified deadline;
- the client is in breach with these "General Terms and Conditions for FSC or PEFC Certification".

4.4.4 If a certificate is suspended or withdrawn, the Client is required immediately after he is informed about the suspension to:

- confirm in writing the receipt and understanding of the information letter to the FSC and/or PEFC Certification Body;
- cease to make any use of the FSC trademarks and/or PEFC logo, or sell any products previously considered as FSC or PEFC certified and/or labelled or marked using the FSC and/or PEFC trademarks and logos, or make any claims that imply that they comply with the requirements for certification;
- identify all relevant existing customers, and inform them in writing within three (3) business days of the suspension or withdrawal that the certificate has been suspended or withdrawn, and to maintain records of that information;
- cooperate with the Certification Body and with the FSC and/or PEFC organisations in order to allow them to confirm that these obligations have been met.

In addition to the above, in case of withdrawal of a certificate, the client is required to:

- return the certificate to the FSC and/or PEFC Certification Body or destroy the original, and to destroy any electronic copies and hardcopies in his possession;
- remove at his own expense all uses of the FSC and/or PEFC name, initials, logo, trademarks from his products, documents, advertising or marketing materials

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4.4.5 If a certificate is terminated according to article 4.4.1, suspended according to article 4.4.2 or withdrawn according to article 4.4.3, the Certification Body shall inform the Client by a letter or e-mail and remove the Client from the list of certified entities at search.fsc.org/ and /or www.pefc.org. The Client is not authorized any more to claim that his Chain of Custody system is certified or to use the certificate of the Certification Body for Chain of Custody or the FSC or PEFC trademark as evidence of certification.

4.4.6 The Client may ask the Certification Body to change the scope of the certificate. An onsite audit may be required to change the scope of the certificate. A change in certificate scope shall not result in an extension of the certificate's expiry date beyond the time period for which it was originally issued. If an updated certificate is issued, the old certificate shall be destroyed by the Client.

4.5 Certification records

The Certification Body maintains records on FSC and PEFC CoC audits. FSC documentation is archived for seven years (after the end of the certificate validity). PEFC documentation is archived for five years (after the end of the certification validity).

4.6 Notification about changes in the certification procedure

For FSC: The FSC Certification Body informs the Client by e-mail about substantial changes in its certification and auditing procedures and/or about changes in the FSC standards and requirements relevant to the certification.

5. Appeals against Certification Decisions

5.1 The client may appeal against any certification decision taken by the Certification Body. Any appeal shall be filed in writing, with a clear description of the appeal and objective evidence to support each element of the appeal. The appeal shall also include the name and contact information of the submitter. The appeal shall be submitted to the Quality Manager of TÜV SÜD Czech s.r.o.: Novodvorska 994, 142 21 Prague 4, Czech Republic. Email: quality.cz@tuvsud.com

5.2 An appeal may be filed within 14 calendar days after the written notification about a certification decision is received by the Client. Details regarding the procedure for handling complaints and appeals are publicly available on the TÜV SÜD Czech webpage or upon request.

5.3 For FSC: A complaint is first handled according to the certification body's dispute resolution procedure and if not resolved referred to ASI and ultimately to FSC, in case of disagreement with audit findings related to FSC normative documents.

6. Final provisions

6.1 With the signature on the "Certification Agreement" the client proclaims that he is acquainted with and agrees to comply with the General Terms and Conditions for FSC and PEFC Chain of Custody Certification. Existing contractual relationships are governed by the respectively valid versions of this document. Up-to-date versions of the General Terms and Conditions for FSC and PEFC Chain of Custody Certification can be accessed on the Internet under <https://www.tuvsud.com/cs-cz/fsc> and can be sent on request

7. Duration and amendments to the General Terms and Conditions

7.1 These General Terms and Conditions shall come in force on March 1 2025. They shall cease to apply as soon as new General Terms and Conditions come in force.

On behalf of TÜV SÜD Czech s.r.o.:

Ludek Maryška
Head of TÜV SÜD Czech FSC Certification Body

Michal Svrček
Head of TÜV SÜD Czech Product Certification Body (PEFC)