

## TÜV SÜD Czech s.r.o. Charter of Quality

### TÜV SÜD Czech is committed by this Charter:

- To contribute to the protection of the health, property and safety of people and the environment and develop our services accordingly in order to improve and support clients in this country as well as abroad.
- To work steadily to strengthen the name of the company as a fair and reliable partner.
- To offer services pursuant to state-of-the-art technology requirements and take part in their development; all being performed strictly in compliance with relevant legal regulations.
- To perform all activities in an impartial and detached manner towards all clients and ensure the control of any conflicts of interest pursuant to documented procedures.
- To exercise the principle of open communication with the client.
- Not to offer services to entities whose activities are in conflict with the obligations of the company or may have a negative impact on the good reputation of the company.

### TÜV SÜD Czech declares by this Charter that the company:

- Performs the assessment of risks which may occur during certification and has damage liability insurance.
- Has adequate human resources available with the necessary professional skills, means and equipment needed to perform its activities.
- Rigorously takes care to ensure the independence of elaborated reports, test protocols, expert opinions and certification decisions.
- Has established an independent Committee for Impartiality and Certification Council to monitor any possible occurrence of a conflict of interest.

### TÜV SÜD Czech declares by this Charter that its employees and associates:

- Perform all activities to the highest level of professional reliability, integrity and necessary technical competence.
- Do not participate in any activities which could endanger the independence of their decisions or the objectivity of their actions.
- Are not exposed to any pressure or incentives, particularly of a financial nature, which could influence their decisions or findings, especially from the entities or group of entities which have an interest in the results of their activities.
- Are under a confidentiality agreement concerning all facts which they learn during their work. This obligation does not apply for relevant state authorities.
- Do not participate in the design, manufacture, sale or operation, nor are they designers, constructors, producers, suppliers, purchasers, owners, holders, users, providers of maintenance or authorized representatives of the certified or audited entities for which they perform evaluations, audits or certifications. The possibility of exchange of technical information between the manufacturers of particular products, systems and services and our company is not excluded.
- Work well with respect to the elimination of possible conflicts of interest and always respect the TÜV SÜD Code of Ethics.

In Prague on 09.12.2020



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**Michaela Stružková**  
Chief Executive Officer



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**Oleg Spružina**  
Chief Executive Officer