

INSTRUCTIONS ON WITHDRAWAL

ONLY FOR CONSUMERS

(Please print clearly in block capitals)



Akademie

**Choose certainty.
Add value.**

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day of the conclusion of the contract.

To exercise the right of withdrawal, you must inform us, TÜV SÜD Akademie GmbH, Westendstrasse 160, 80339 Munich, Fax +49 89-5791-3004, email: akd.marketing@tuev-sued.de, of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or email). You may use the attached model withdrawal form, but it is not obligatory.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of the withdrawal

If you withdraw from this contract, we shall reimburse you for all payments we received from you, including the costs of delivery (excepting any supplementary costs arising if you chose a type of delivery other than the lowest-cost standard delivery offered by us). Reimbursement will be effected without undue delay and, in any event, not later than 14 days from the day on which we are informed about your decision to withdraw from this contract.

We will carry out such reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of such reimbursement. We may withhold reimbursement until we receive the returned goods from you or 14 days after the date on which you provided us with satisfactory evidence that you have returned the goods, whichever is the earlier. You have the obligation to return the goods without delay and, in any event, no later than within 14 days from the date on which you informed us of your withdrawal from this contract. Goods must be returned to TÜV SÜD Akademie GmbH, Westendstrasse 160, 80339 Munich. The above deadline is deemed to have been upheld if you dispatch the goods before expiry of the above 14-day period. You are responsible for payment of the direct costs for returning the goods. You will only be charged for any loss in value of the goods if said loss in value results from handling the goods beyond what is necessary to establish their nature, characteristics and functioning.

Model withdrawal form

To:

TUV SUD Akademie GmbH

Fax: +49 89-5791-3004

Westendstrasse 160

email: akd.marketing@tuev-sued.de

80339 Munich

I/we hereby withdraw from the contract concluded by me/us for delivery of the following goods.

Ordered on: _____

Name of consumer: _____

Address of consumer: _____

Date

Signature of consumer

Note: If you object to the use of your personal data for advertising or marketing research purposes or if you would like to retract consent already given, simply send a short message by mail to TÜV SÜD Akademie GmbH, AKD Datenschutz, Westendstr. 160, 80339 Munich, Germany or by e-mail to akd.datenschutz@tuev-sued.de.